Safety Net Advisory Committee (SNAC) Learning Lab
Track #1: Medicaid Accountable Care Collaborative

A Confluence of Care, Part 2:

Understanding Regional Approaches to Emergency Department (ED) Use in Colorado Medicaid

Thursday, June 19, 2014, 12:00 p.m. – 1:30 p.m.
Colorado Health Institute, 303 E. 17th Avenue, Denver, CO 80203

Suite 930 Community Room

(Lunch will be served)

AGENDA

1. Welcome, Introductions, Review of Agenda and Objectives
    Anna Vigran, Senior Analyst and Communications Specialist, Colorado Health Institute

2. Recap and Refresh: What the Data Tell Us About ED Use

    *   Brief Reflections
    *   Key Performance Indicator (KPI) and Survey Data
    *   April SNAC Lab Takeaways

    Jeff Bontrager, Director of Research on Coverage and Access, Colorado Health Institute

3. Your Turn: Hearing from the Colorado Hospital Association (CHA) and the Regional Care Collaborative Organizations (RCCOs)

    *   What strategies are you using to reduce unnecessary ED usage in your RCCOs?
    *   Beyond the key performance indicators (KPI), how will you know that you're successful?
    *   What are potential areas of collaboration between hospitals and RCCOs?
    *   What do you see as the greatest opportunities and greatest challenges in curbing ED use in the ACC?

    Facilitated Discussion with RCCOs, CHA and SNAC Participants

4. Wrap-Up, Conclusions and Adjourn
    Jeff Bontrager, Colorado Health Institute

Learning Lab Objectives:

- Leverage the collective focus on vulnerable Coloradans among a wide variety of stakeholders.
- Provide a forum to identify innovative approaches, promising practices, challenges and lessons learned.
- Provide SNAC Lab participants, as well as the wider safety net community, with the latest strategies for using data to measure the effectiveness of various models.
- Synthesize input from the SNAC Labs and develop a shared body of knowledge for state health policy leaders, future initiatives, and other states about timely and important issues facing Colorado's health care safety net.