



Safety Net Advisory Committee (SNAC) Learning Lab Track #1: Accountable Care Collaborative (ACC)

Health Care through the Eyes of Coloradans: A Discussion of New Regional Data

Thursday, January 23, 2014 12:00 p.m. – 1:30 p.m.
Colorado Health Institute 303 E. 17th Avenue, Denver, CO 80203

Suite 930 Community Room

(Lunch will be served)

AGENDA

1. Welcome, introductions, review of agenda and objectives
Anna Vigran, Senior Analyst and Communications Specialist, Colorado Health Institute
2. Regional Data from the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey: Examining Preliminary Findings
Jeff Bontrager
3. Facilitated Discussion of the CAHPS Data
 - *What considerations from the field do we need to understand when interpreting the findings?*
 - *In what ways can the CAHPS data be used to improve patient care?*
 - *Do you have suggestions on how to communicate the results?*

Jeff Bontrager and SNAC Participants
4. Update: New findings from the Accountable Care Collaborative
Jeff Bontrager, Director of Research on Coverage and Access, Colorado Health Institute
5. Next Steps and Adjourn



Learning Lab Objectives:

- Leverage the collective focus on vulnerable Coloradans among a wide variety of stakeholders.
- Provide a forum to identify innovative approaches, promising practices, challenges and lessons learned.
- Provide SNAC Lab participants, as well as the wider safety net community, with the latest strategies for using data to measure the effectiveness of various models.
- Synthesize input from the SNAC Labs and develop a shared body of knowledge for state health policy leaders, future initiatives, and other states about timely and important issues facing Colorado's health care safety net.