

# All Systems Go?

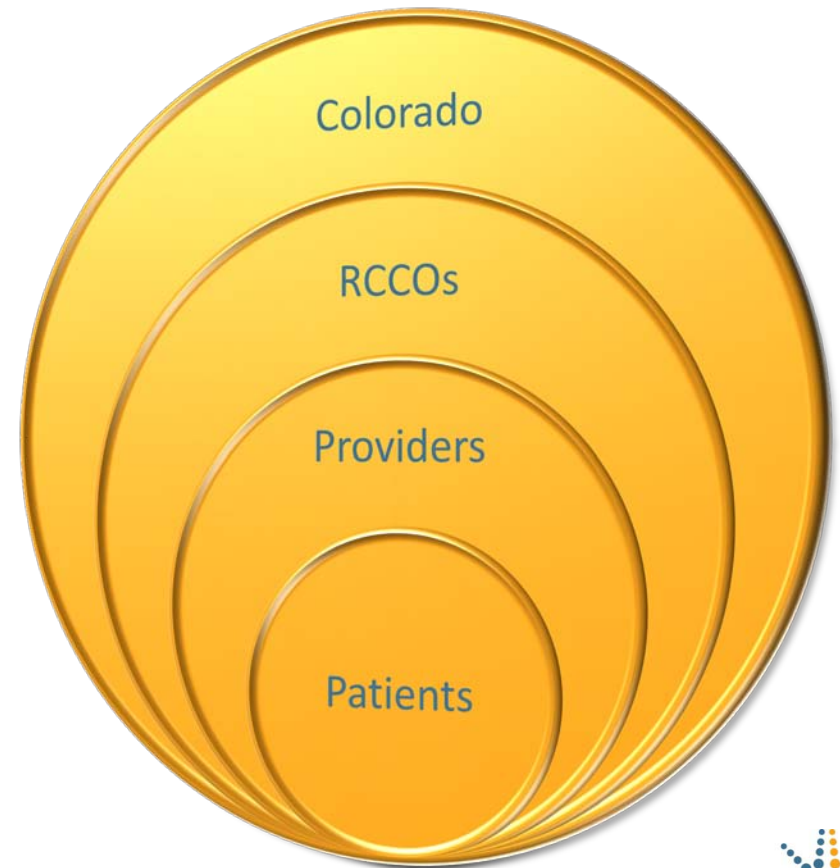
*Patients, Pilot Programs and  
Perspectives in Colorado's  
Accountable Care Collaborative*

September 27, 2012



# A Systems Agenda

1. Assessing the Patient Experience of Care
2. The ACC Payment Reform Initiative
3. Perspectives from the Safety Net and Consumers



# SNAC Lab Objectives

- Leverage our collective focus on vulnerable populations
- Provide a forum for opportunities and lessons learned
- Develop a shared body of evidence

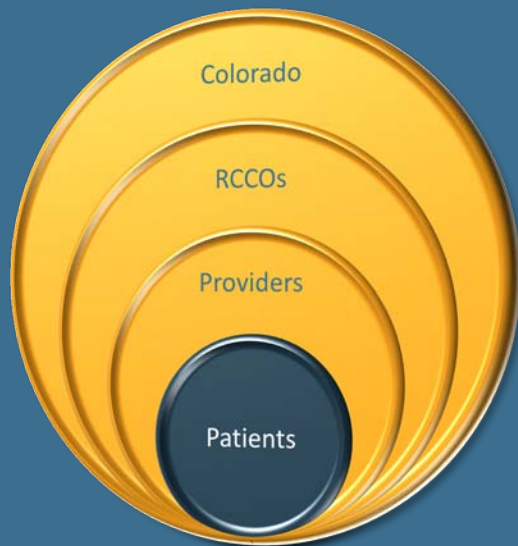


# Setting the stage: ACC Update

- ~146,000 individuals enrolled (Sept 2012)
- Early analysis by TREO shows ED visits among adults dropped 5%
- Inpatient hospital stays among adults with disabilities dropped 9% compared with those not enrolled in ACC
- Update scheduled for November

Source: HCPF; Denver Post (2012). *Key Medicaid reform effort in Colorado shows promising savings.*



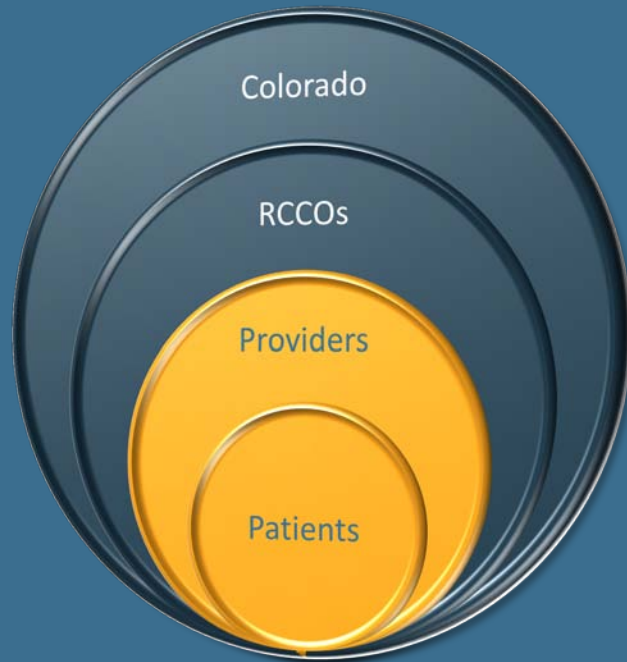


# *The ACC and Assessing the Patient Experience of Care*

# Assessing the Patient Experience of Care

- Still early in the process; focus on implementation, indicators
- Lack of good patient experience measures
- Using the Consumer Healthcare Providers and Systems (CAHPS) survey?





*The ACC Payment Reform Initiative (HB12-1281):  
How It's Shaping Up*

# Medicaid ACC Payment Reform Initiative

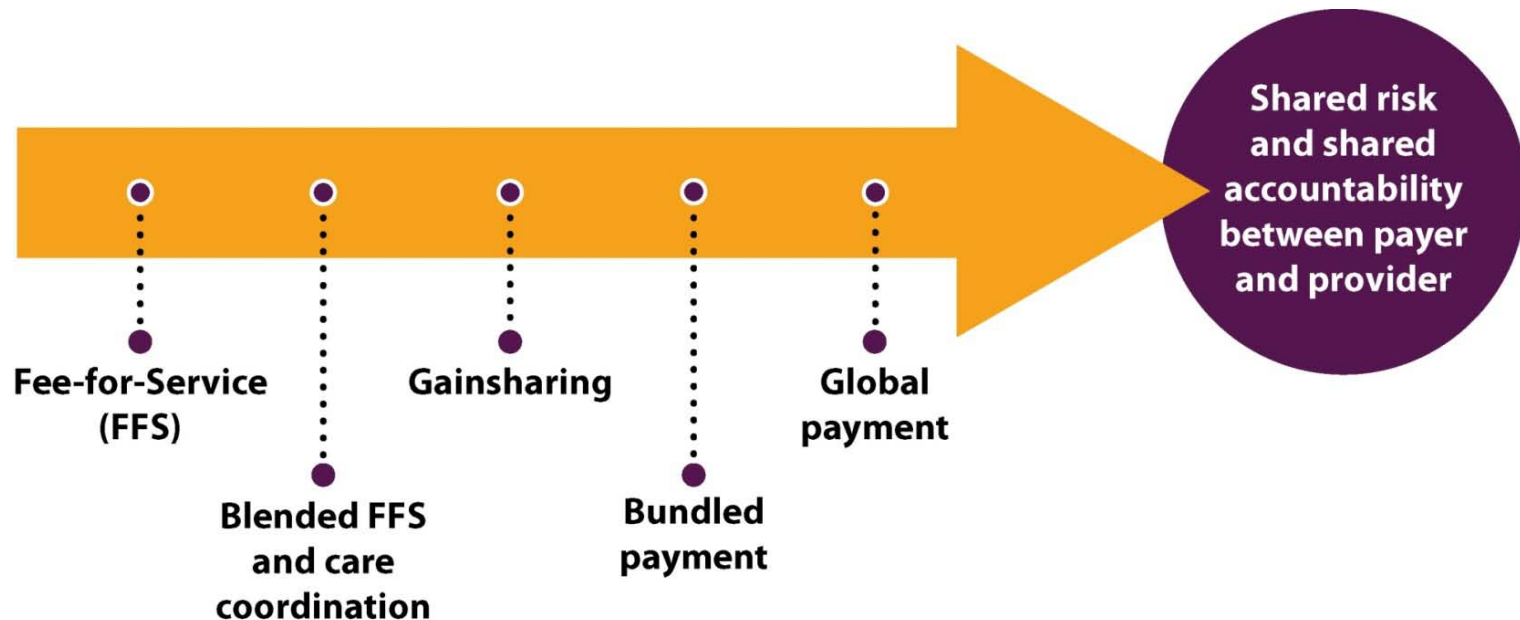
- HB12-1281 encourages the use of new, innovative payment models, including global payments
- RCCOs may submit proposals for new payment projects
- Abstracts were due September 11, 2012
- Proposals due by January 1 and selected in July 2013





# Discussion: Perspectives on HB12-1281

- What are the potential opportunities and challenges of HB12-1281?
- How is your RCCO approaching this initiative?





*The ACC from Where We  
Stand: Perspectives on  
Consumer and Safety Net  
Participation*

# Discussion: Safety Net and Consumer Perspectives

- Has your thinking changed over the past year on your organization's relationship with the ACC?
- What new initiatives, if any, have occurred since the ACC's advent?
- Thoughts on opportunities, concerns on improving patient quality and care experiences?



# Following Up: Care Coordination Models

	Community Health Worker (CHW)	Patient Navigator
Who	Culturally competent community member	Formally trained professional
What	Connects local consumer to health care system	Reduces barriers and improves access to timely diagnoses and medical care
When	Before entry to health system	After entry to health system
Where	Community	Medical setting

Source: CHI summary of Community Health Worker and Patient Navigator Workgroup definitions; personal communication with A. Dwyer.





*Photo: Chris Schneider*



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# Save the Date! Upcoming SNAC Lab



**Jan. 10, 2013:** The Data Story  
*12:00 – 2:00 p.m. at CHI*

*Materials are posted at*

<http://www.coloradohealthinstitute.org/key-issues/category/safety-net-1>

