



COLORADO **HEALTH ACCESS** SURVEY **2019**



Progress in Peril

RESULTS FROM THE 2019 COLORADO HEALTH ACCESS SURVEY

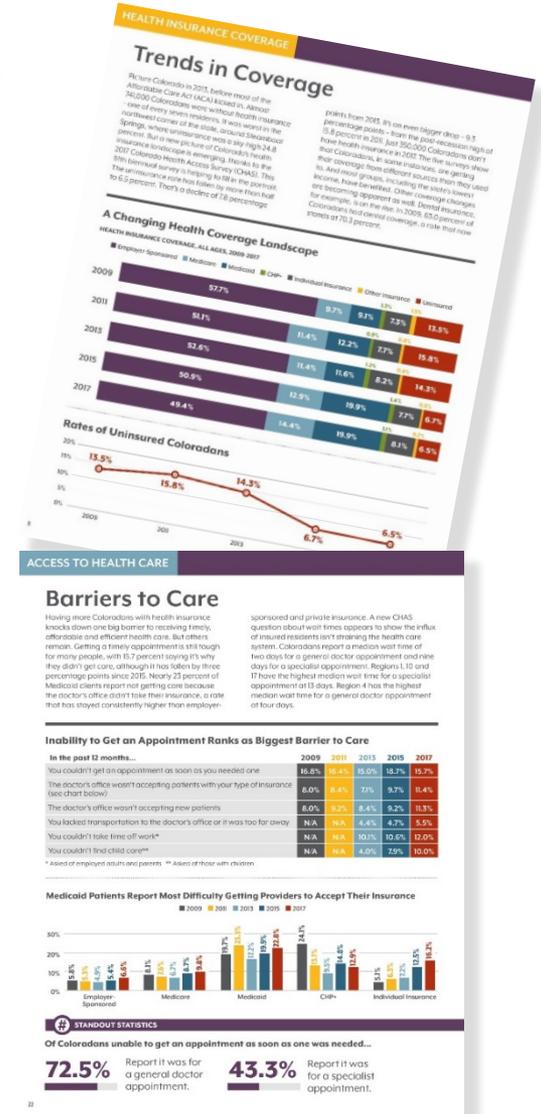


The Stories

- **Coverage:**
No change on the surface, but still waters run deep
- **Food, Housing, and Health:**
The economic boom is unbalanced
- **Unfair Treatment:**
A wake-up call for health care
- **Use of Care:**
An upswing, with notable exceptions
- **Behavioral Health:**
Greater awareness, even greater need
- **Affordability:**
Warning signs of a backslide

What is the CHAS?

- Colorado Health Access Survey
- 10,000 Households
- Fielded February – June 2019
- Topics include:
 - Access
 - Insurance
 - Use of Care
 - Affordability
 - Health Status
 - Behavioral Health
 - Social Factors



Previous Survey Method: Random Digit Dial (RDD)

1

Phone Call:

Surveyor randomly calls home and cell phones to conduct interview.

Reasons for methods change:

Federal policies, spam call flagging, increased telemarketing, and a general hesitation to answer the phone from unknown phone numbers have all reduced telephone response rates while significantly increasing cost.

Redesigned Survey Method: Address-Based Sample (ABS)

1

Letter:

An initial letter with secure access code invites people to take the survey online or by phone.

2

Postcard:

A postcard is sent reminding respondents to participate.

3

Final Reminder:

A final letter is sent with a deadline to complete the survey.

4

Comparison Sample:

Surveyor calls a smaller sample using the previous survey method for trending and analysis.

Thank You to Our Sponsors

The CHAS is primarily funded by The Colorado Trust and The Colorado Health Foundation.



A Health Equity Foundation

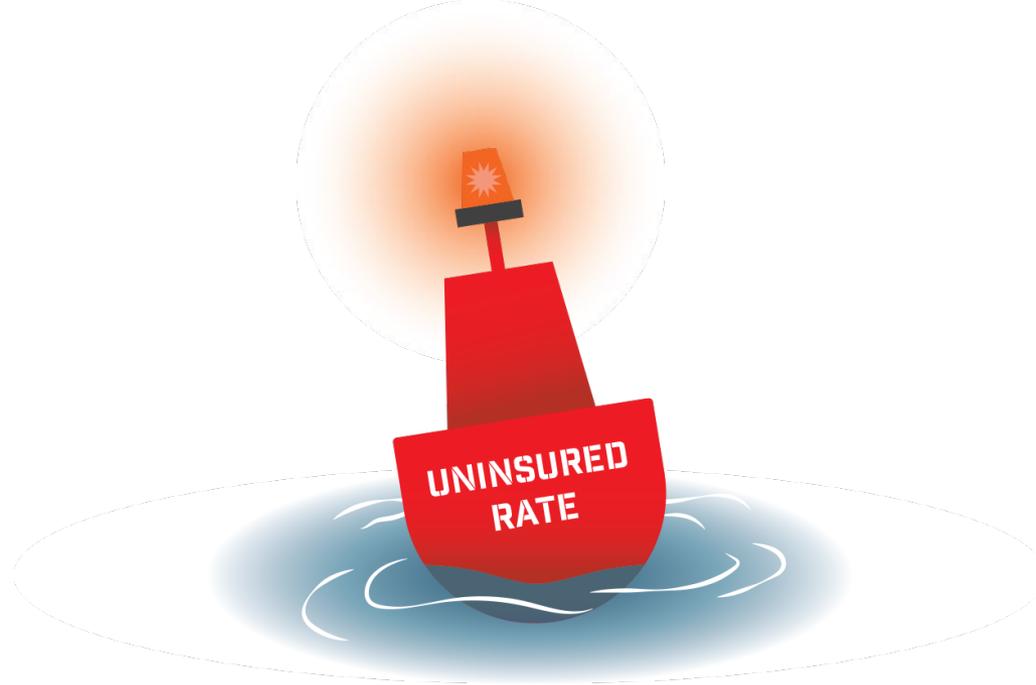


The Colorado
Health Foundation™

Special thanks also to the **Colorado Office of Behavioral Health** and the **Colorado Department of Health Care Policy and Financing** for sponsorship of items on the 2019 survey.

Our Ask of You Today

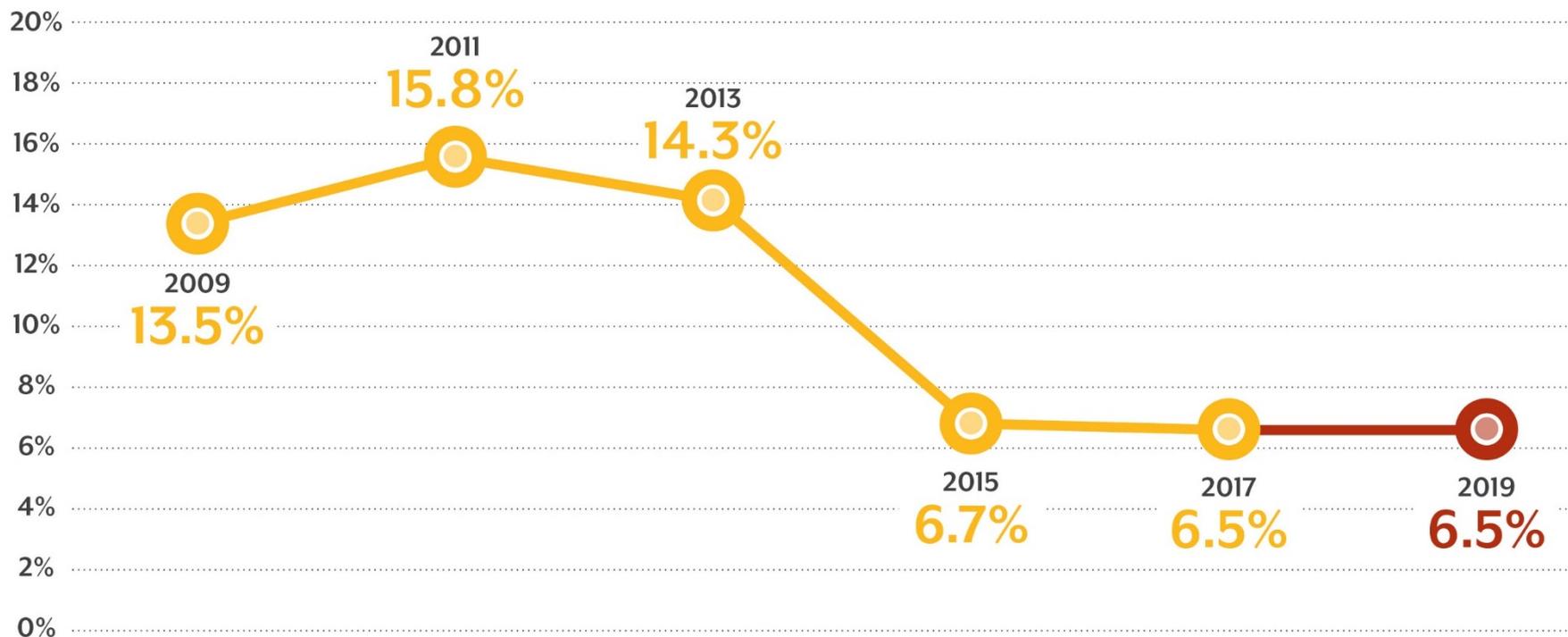
1. Where should we dive deeper?
2. What policies have contributed to the changes we see?
3. What do our findings suggest for further policy ideas?



Coverage

No Change on the Surface,
But Still Waters Run Deep

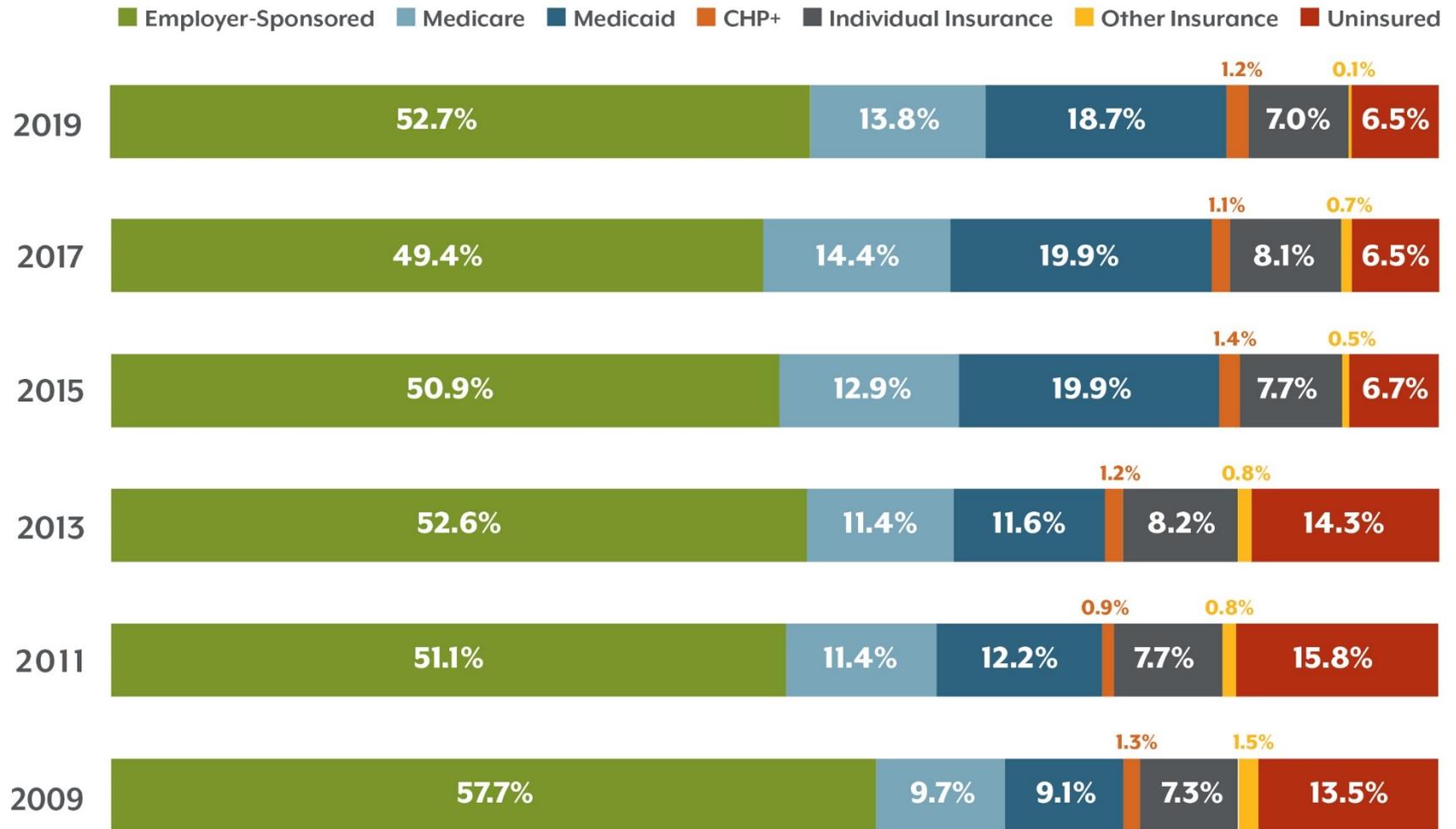
And Colorado's New Uninsured Rate Is . . .



Source: 2019 Colorado Health Access Survey

A Changing Health Coverage Landscape

Health Insurance Coverage, All Ages, 2009-2019



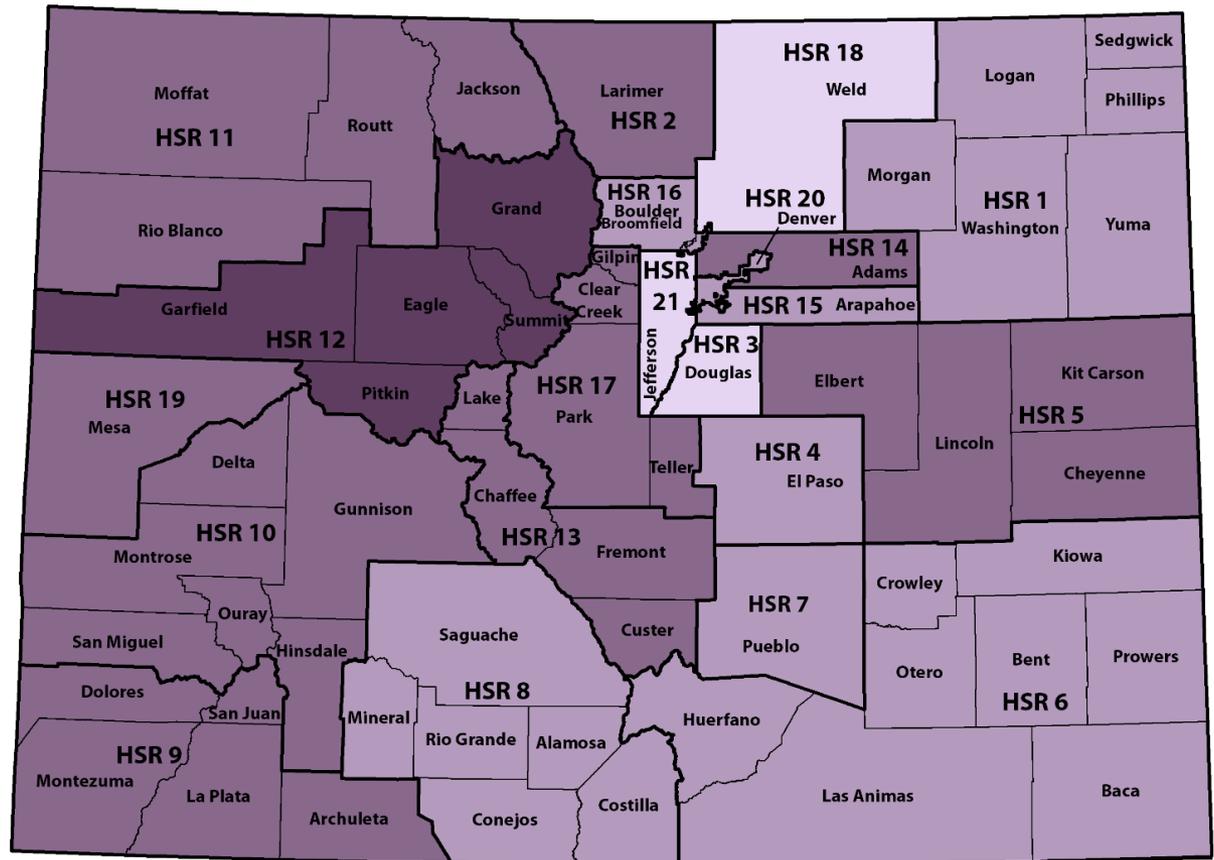
Insurance: A Familiar Pattern

Percent Uninsured, 2019



6.5%

Colorado
Uninsured
Rate



2.6% - 4.1%

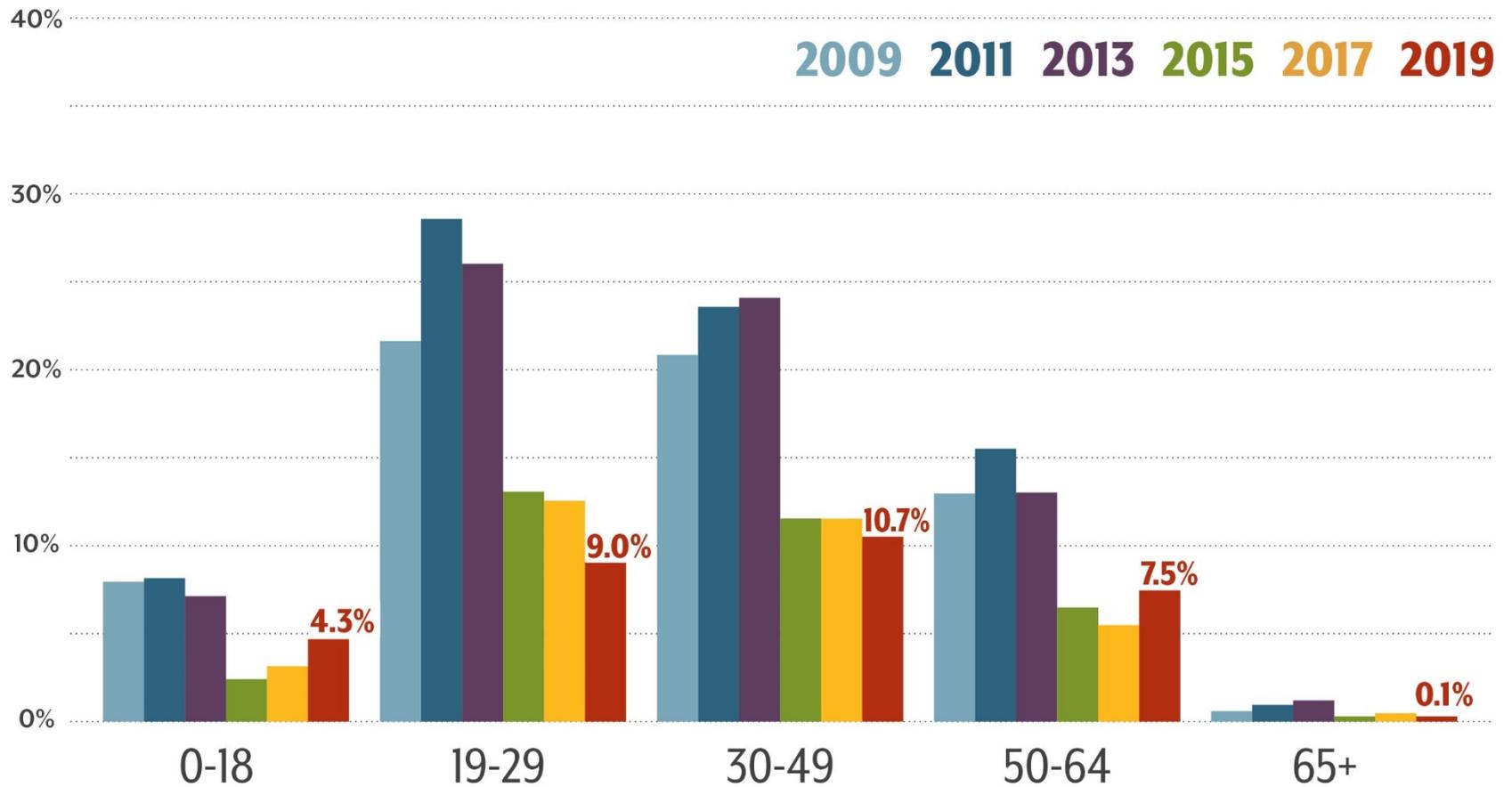
4.2% - 6.9%

7.0% - 11.2%

11.3% - 14.3%

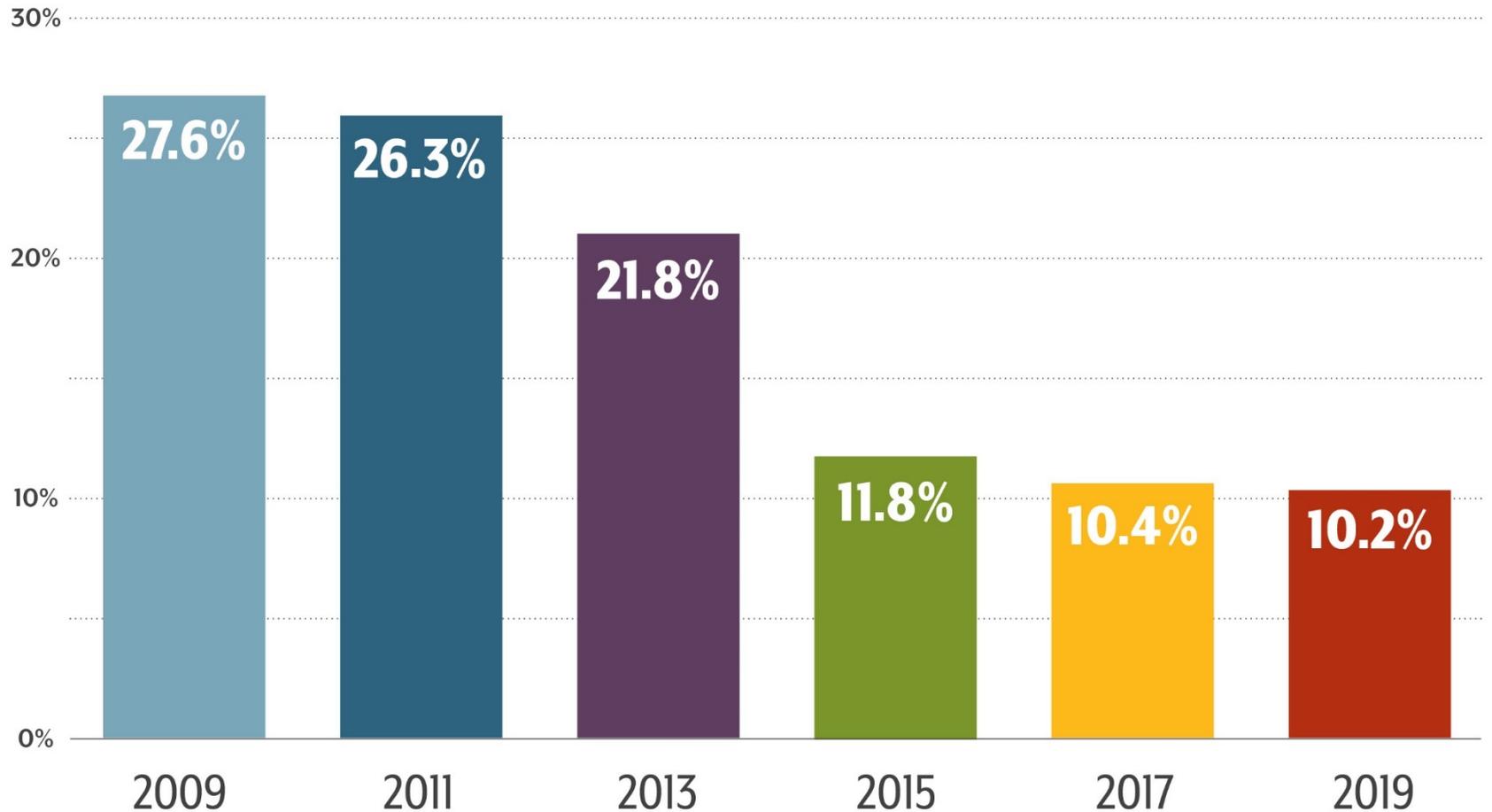
Source: 2019 Colorado Health Access Survey

Uninsured Rate by Age



Source: 2019 Colorado Health Access Survey

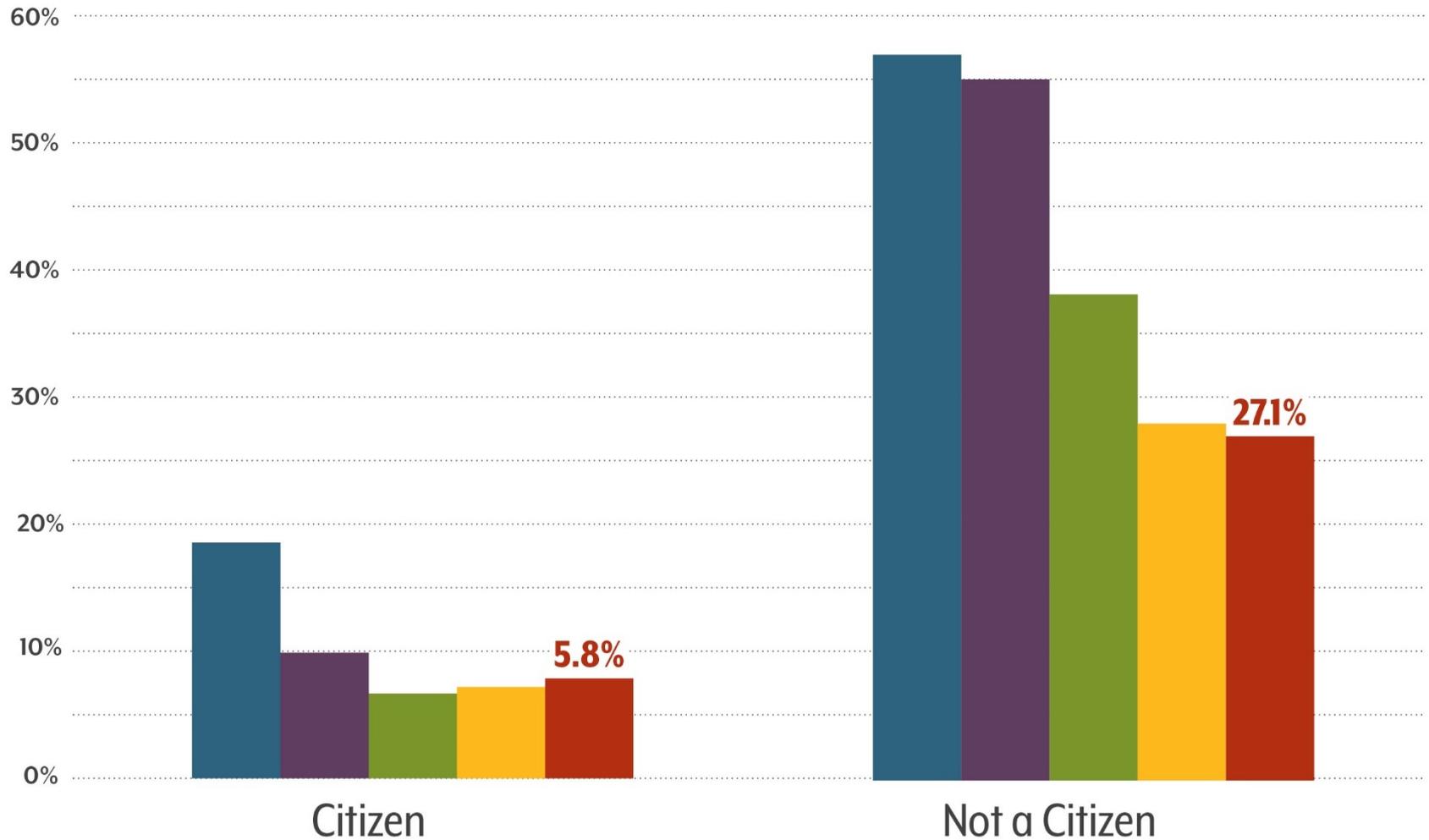
Uninsured Rate Among Coloradans Who Identify as Hispanic or Latino



Source: 2019 Colorado Health Access Survey

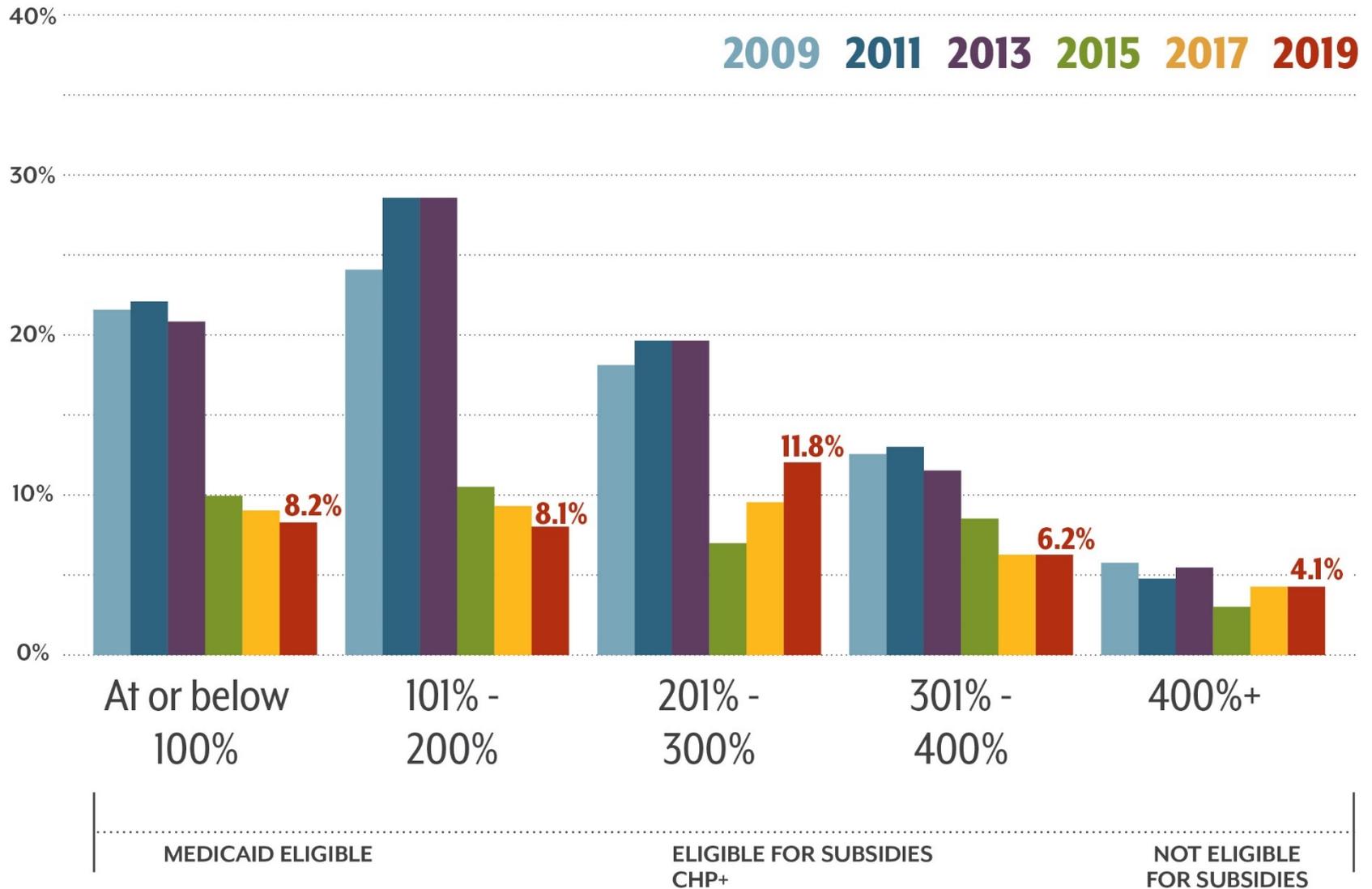
Uninsured Rate by Citizenship

2011 2013 2015 2017 2019



Source: 2019 Colorado Health Access Survey

Uninsured Rate by Federal Poverty Level



Source: 2019 Colorado Health Access Survey

Churn

Coloradans Ages 0-64

2017

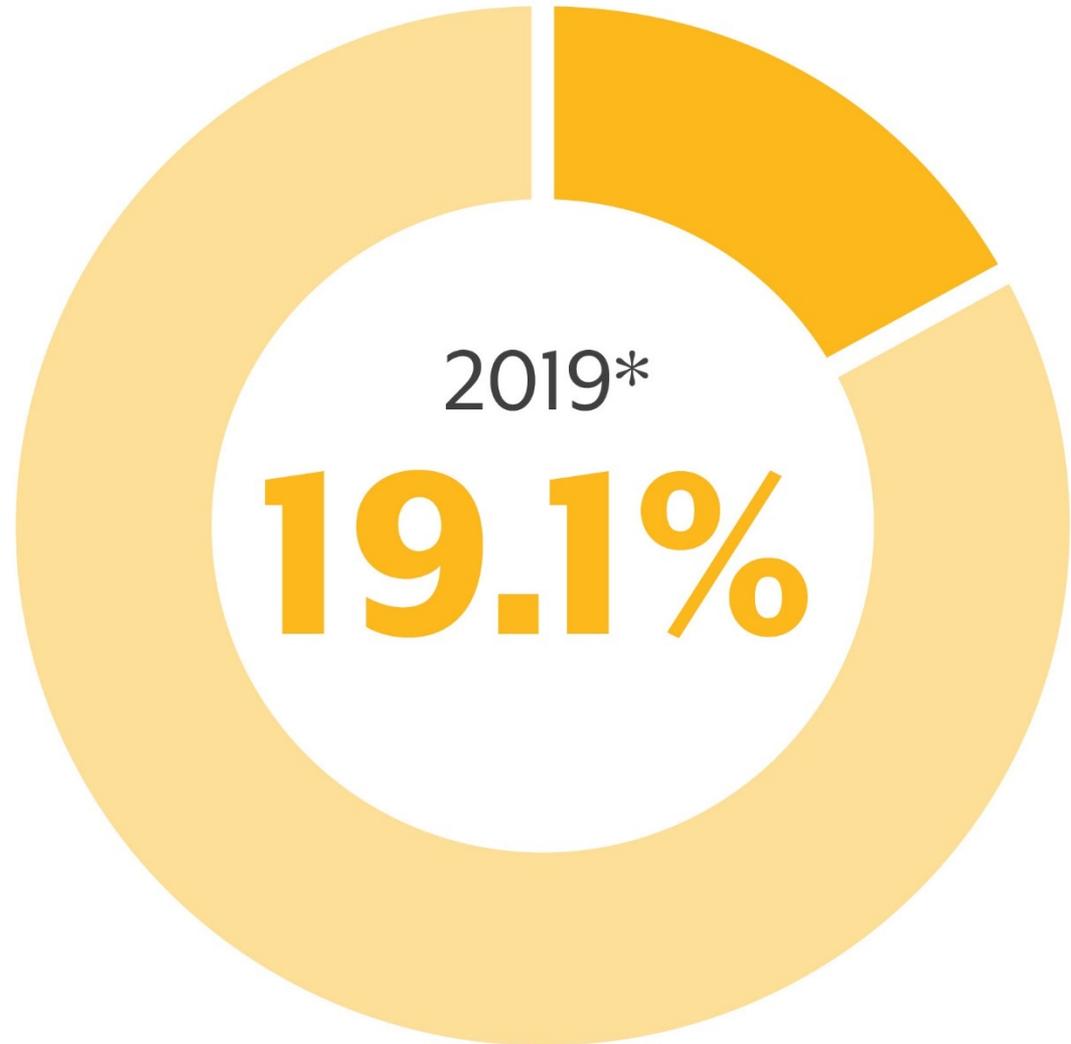
17.9%

2015

15.5%

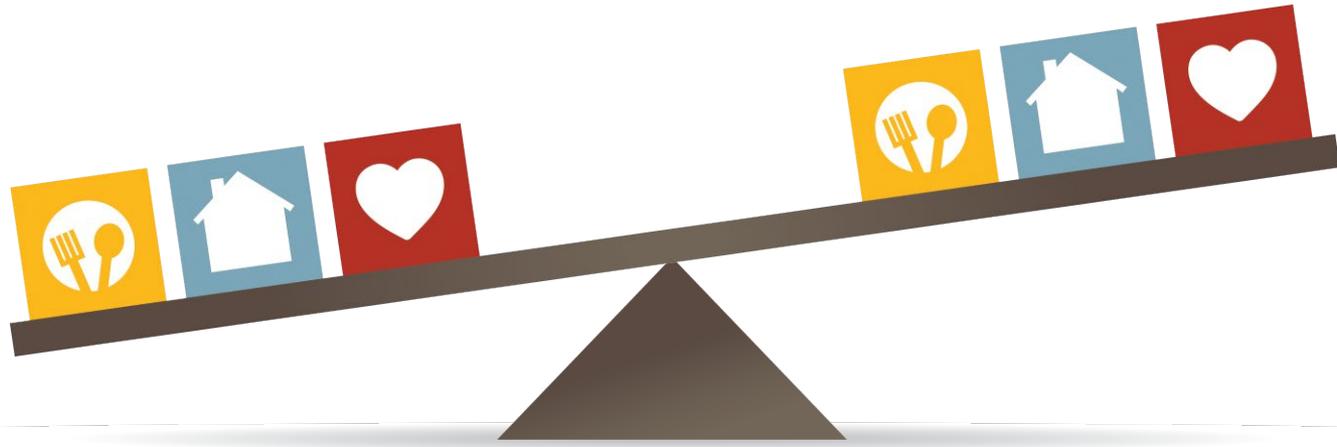
2013

12.3%



* Churn definition expanded to include people who gained coverage in the past 12 months

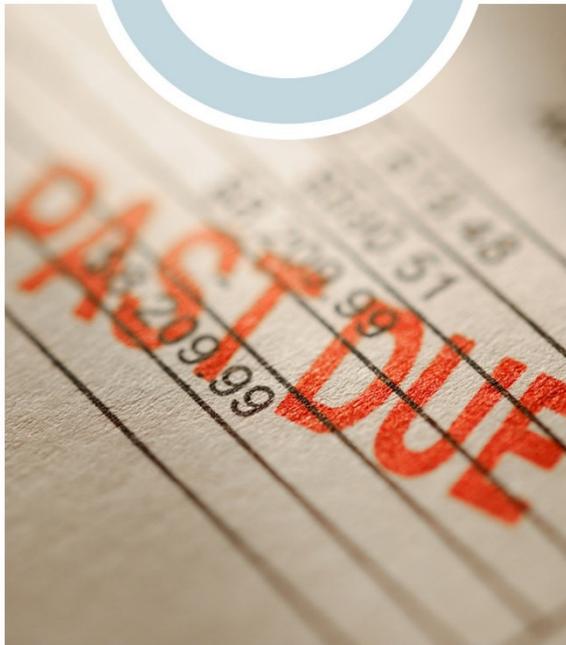
Source: 2019 Colorado Health Access Survey



Food, Housing, and Health

The Economic Boom is Unbalanced

Problems Paying Medical Bills



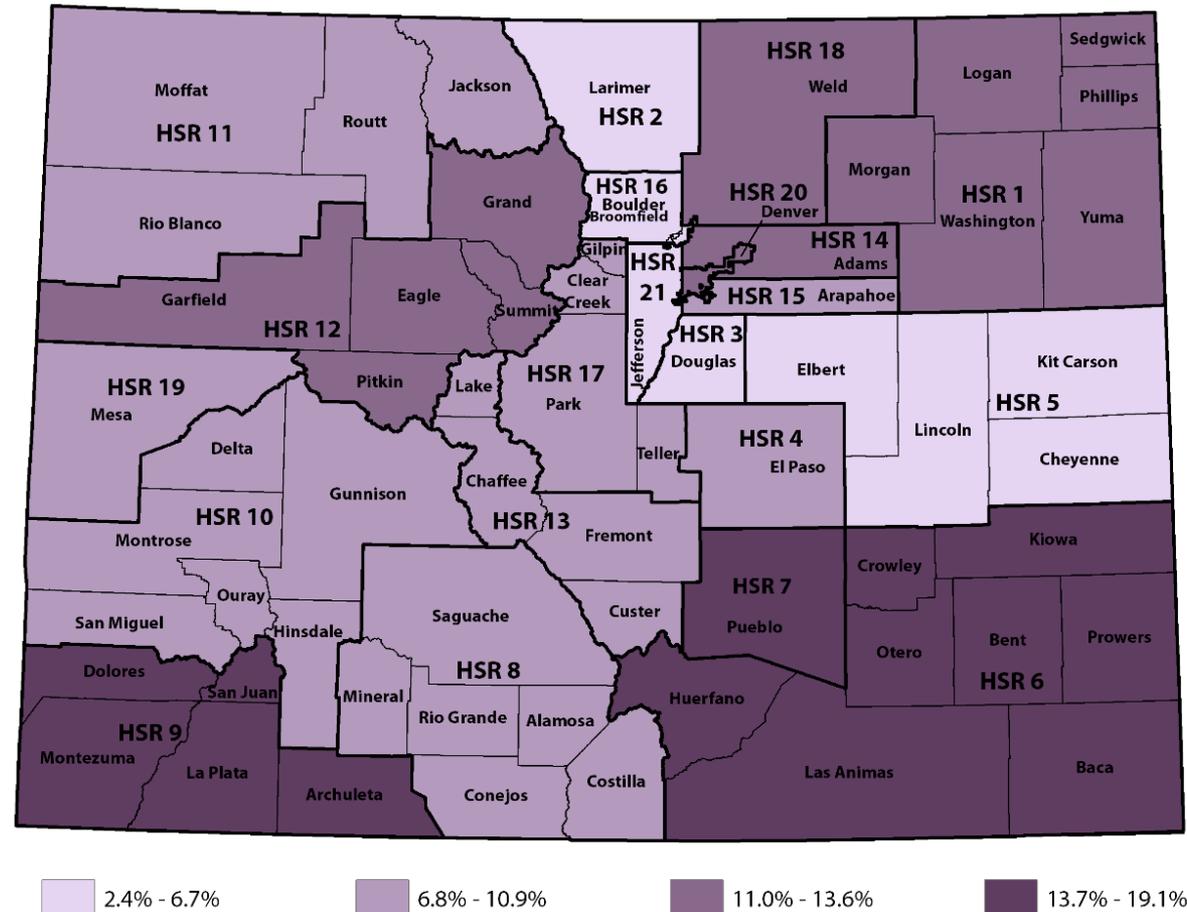
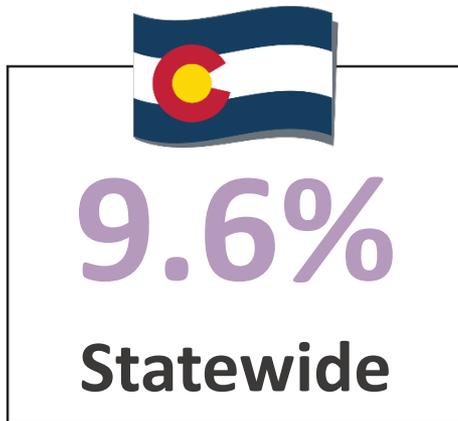
Food Insecurity

Housing Instability



Source: 2019 Colorado Health Access Survey 18

Percentage of Respondents Who Ever Ate Less Than They Felt They Should Because There Wasn't Enough Money for Food, 2019



Source: 2019 Colorado Health Access Survey

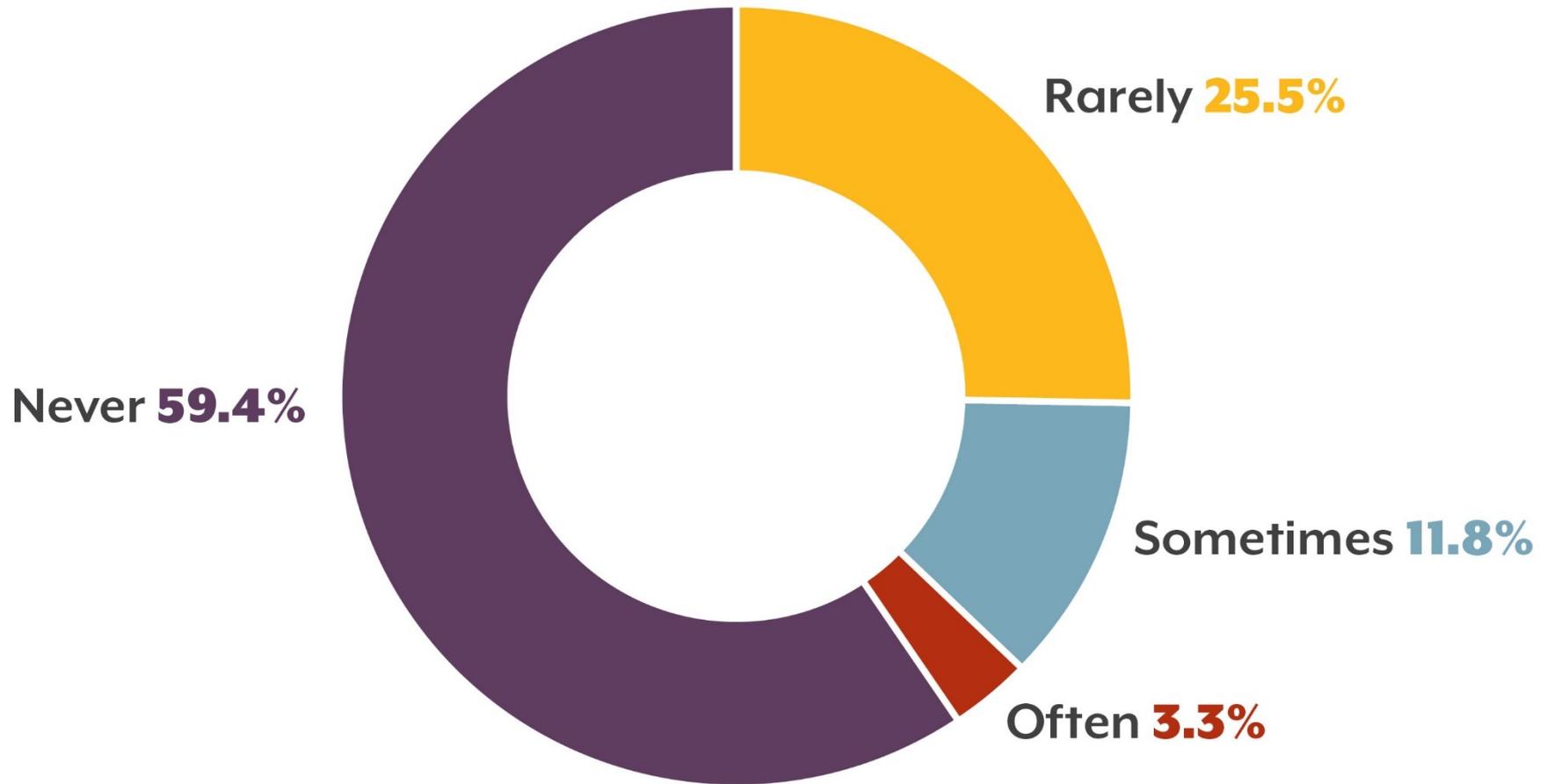


Unfair Treatment

A Wake-up Call for Health Care

Colorado Adults Who Report Being Treated Unfairly When Getting Medical Care

Ages 18+



Source: 2019 Colorado Health Access Survey

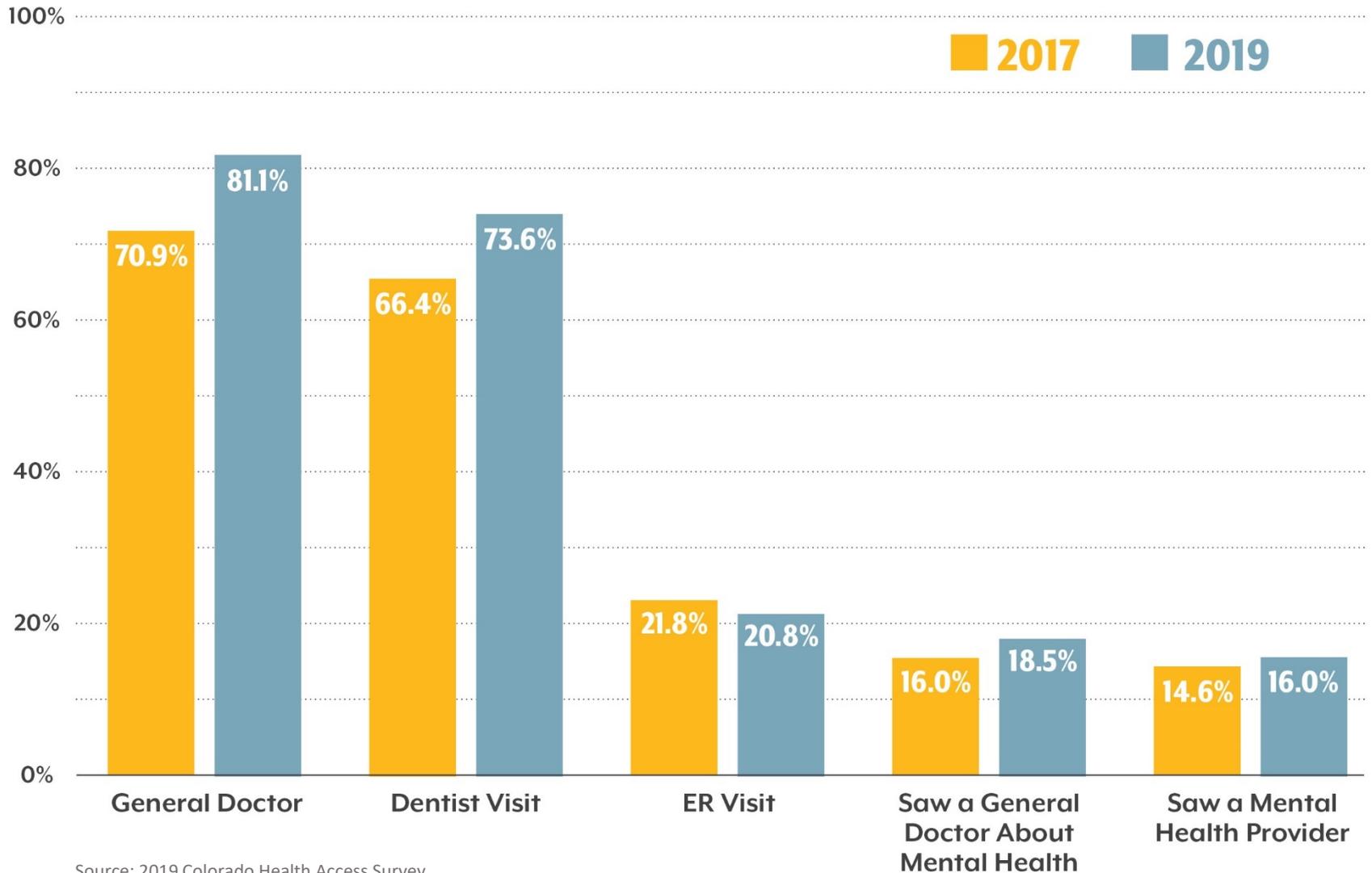
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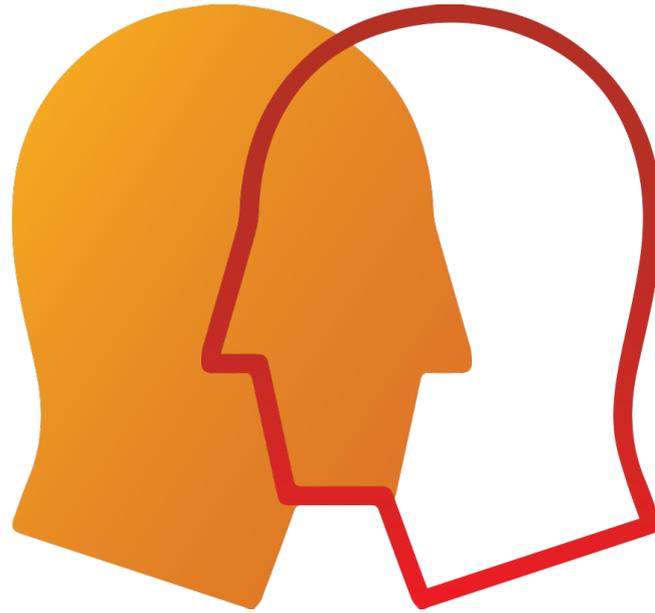
Use of Care

An Upswing, With Notable Exceptions

Use of Health Care Services



Source: 2019 Colorado Health Access Survey



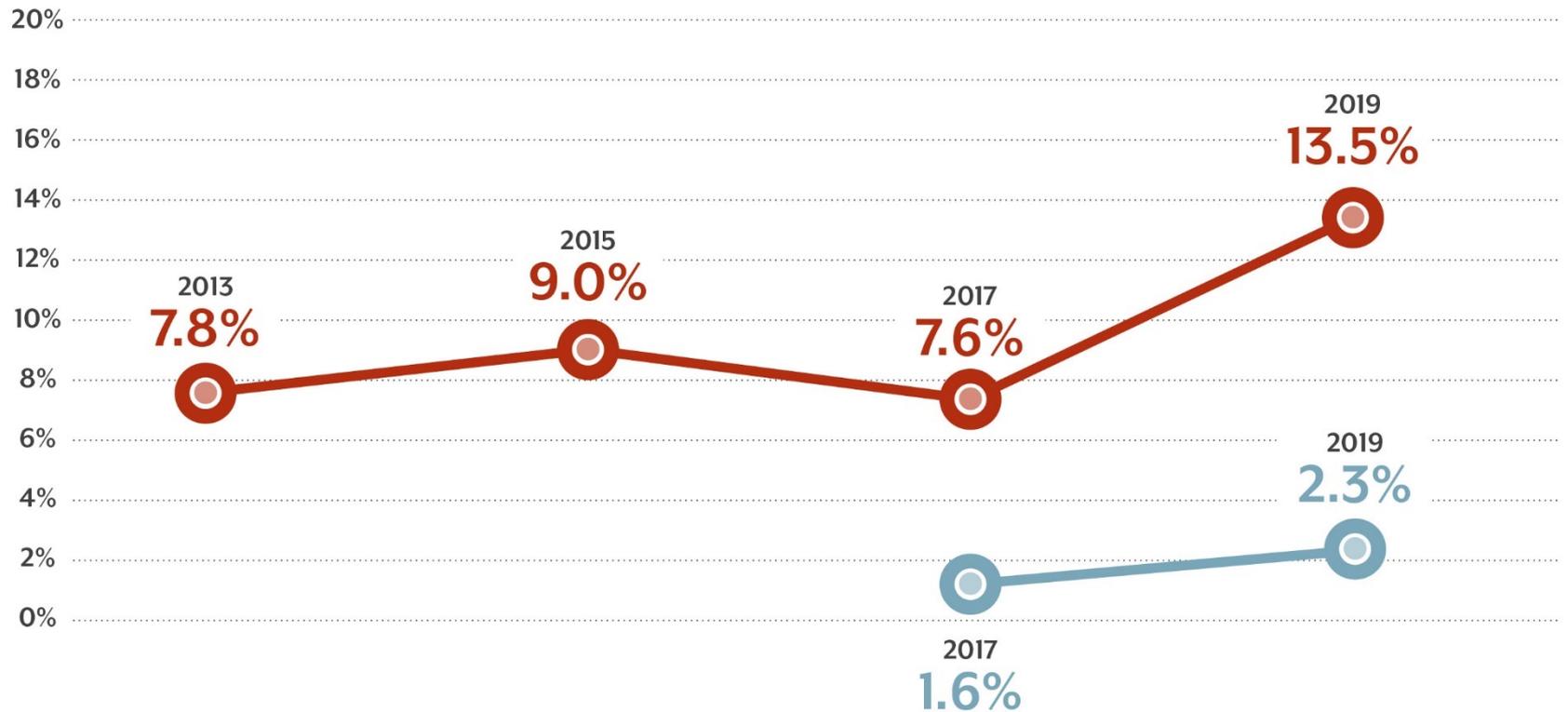
Behavioral Health

More Awareness,
Increasing Needs

Behavioral Health Access is Down

Percentage of Coloradans Reporting Not Getting ...

■ Needed Mental Health Services ■ Needed Substance Use Disorder Services



Source: 2019 Colorado Health Access Survey



Reasons for Not Getting ...

	 Needed Mental Health Services	 Needed Substance Use Disorder Services
Cost of treatment	61.1% 394,185	47.7% 43,192
Did not feel comfortable talking about personal problems	38.2% 244,992	72.8% 64,836
Concerned about someone finding out you had a problem	31.3% 199,644	72.4% 64,754
Hard time getting an appointment	43.5% 269,787	32.9% 29,046
Did not think insurance would cover it	53.8% 300,234	52.1% 32,424

Source: 2019 Colorado Health Access Survey

Have You, a Loved One, or a Close Friend Ever ...

Colorado Adults Ages 18+

	Been addicted to prescription painkillers or heroin	11.7% 486,425
	Been addicted to alcohol or drugs other than prescription painkillers or heroin	25.2% 1,043,661
	Even once taken any drugs by injection with a needle like heroin, cocaine, amphetamines, or steroids	8.5% 348,807
	Received emergency medical treatment due to drug use	7.8% 322,308
	Died from a prescription painkiller or heroin overdose	5.0% 206,291

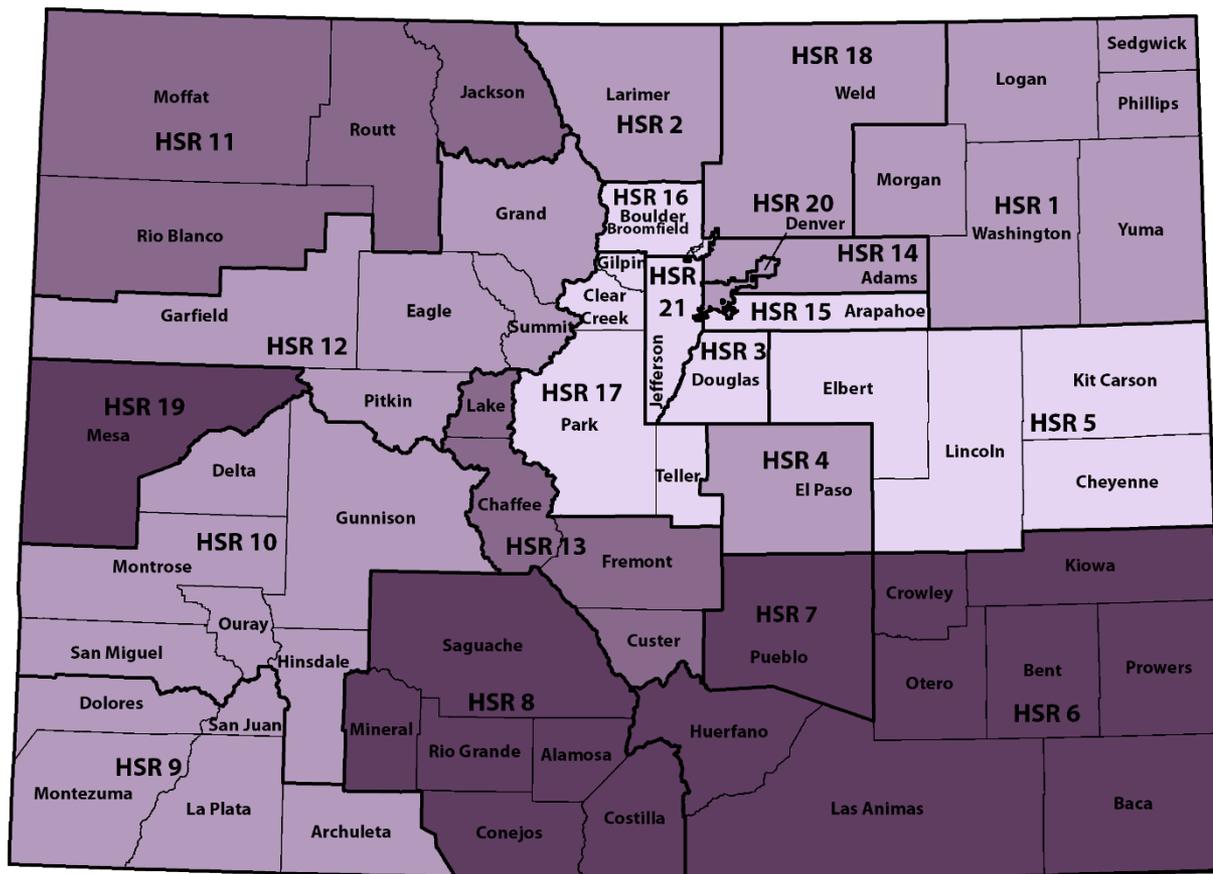
Source: 2019 Colorado Health Access Survey

Opioid Addiction is a Major Problem in Your Community, Self-Reported, 2019

Ages 18+



21.3%
Statewide



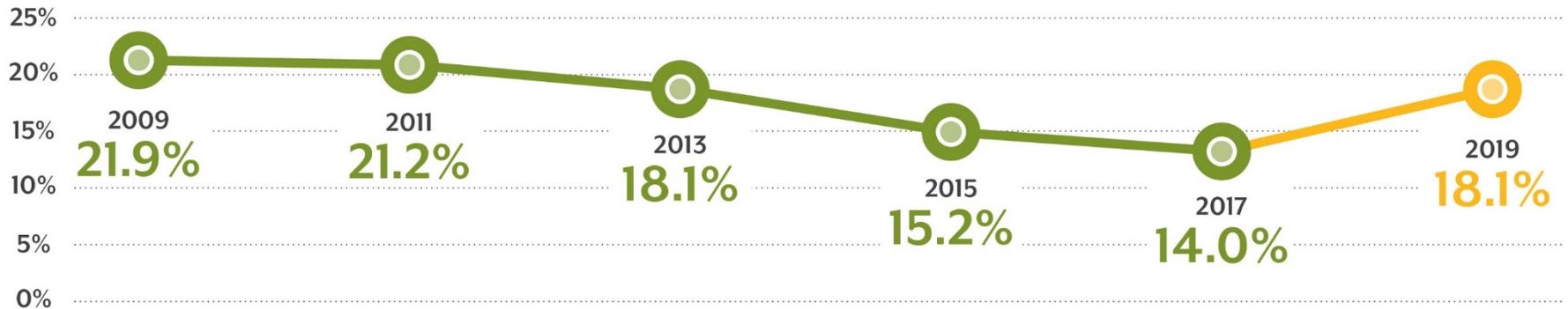
Source: 2019 Colorado Health Access Survey



Affordability

Warning Signs of a Backslide

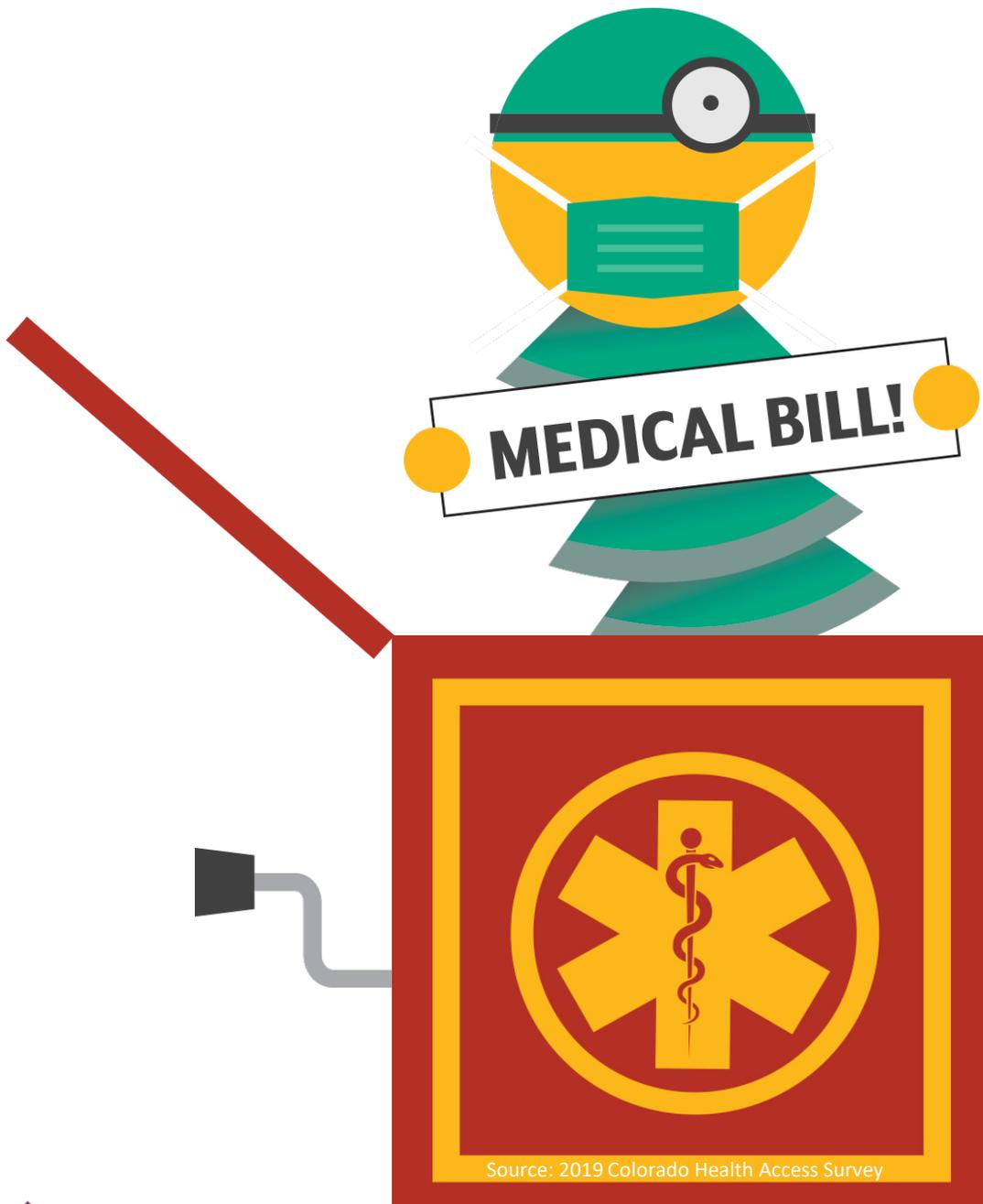
Reported Problems Paying Medical Bills



89.6%

of the uninsured report cost as the reason for not being covered

Source: 2019 Colorado Health Access Survey



30.6%
of Coloradans
report having a
surprise medical
bill in the past
12 months

Source: 2019 Colorado Health Access Survey

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Save the Date: **Dec. 5-6**

**HOT
ISSUES
IN HEALTH
2019**





COLORADO HEALTH INSTITUTE

Informing Policy. Advancing Health



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