

Safety Net Advisory Committee Accountable Care Collaborative (ACC) Learning Lab

Thursday, July 25, 2013 12:00 p.m. – 1:30 p.m. Colorado Health Institute 303 E. 17th Avenue, Denver, CO 80203

First Floor Conference Room

(Lunch will be served)

AGENDA

- 1. Welcome, introductions, review of agenda and SNAC Lab Objectives (5 minutes)

 Jeff Bontrager, Director of Research on Coverage and Access, Colorado Health Institute
- 2. Breaking News: The ACC Payment Reform Initiative (HB12-1281) (40 minutes)
 - Understanding the Rocky Mountain Health Plans Global Payment Proposal
 - Connecting the Dots: The ACC Shared Savings Recommendations
 - Facilitated Discussion

Anna Vigran, Senior Analyst and Communications Specialist
David Ducharme, Colorado Department of Health Care Policy and Financing
Jenny Nate, Rocky Mountain Health Plans
Sharon Raggio, Colorado West, Inc.
SNAC members

- 3. Revisiting the Patient Experience of Care (30 minutes)
 - The ACC Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey: Where We're At and What are the Opportunities?
 - Your Feedback Needed: Where Should Patient Satisfaction Focus?
 - Facilitated Discussion

Jeff Bontrager and SNAC members

4. Next Steps, Announcements, and Adjourn (15 minutes)

Learning Lab Objectives:

- Leverage the collective focus on vulnerable Coloradans among a wide variety of stakeholders.
- Provide a forum to identify innovative approaches, promising practices, challenges and lessons learned.
- Provide SNAC Lab participants, as well as the wider safety net community, with the latest strategies for using data to measure the effectiveness of various models.
- Synthesize input from the SNAC Labs and develop a shared body of knowledge for state health policy leaders, future initiatives, and other states about timely and important issues facing Colorado's health care safety net.