Agenda

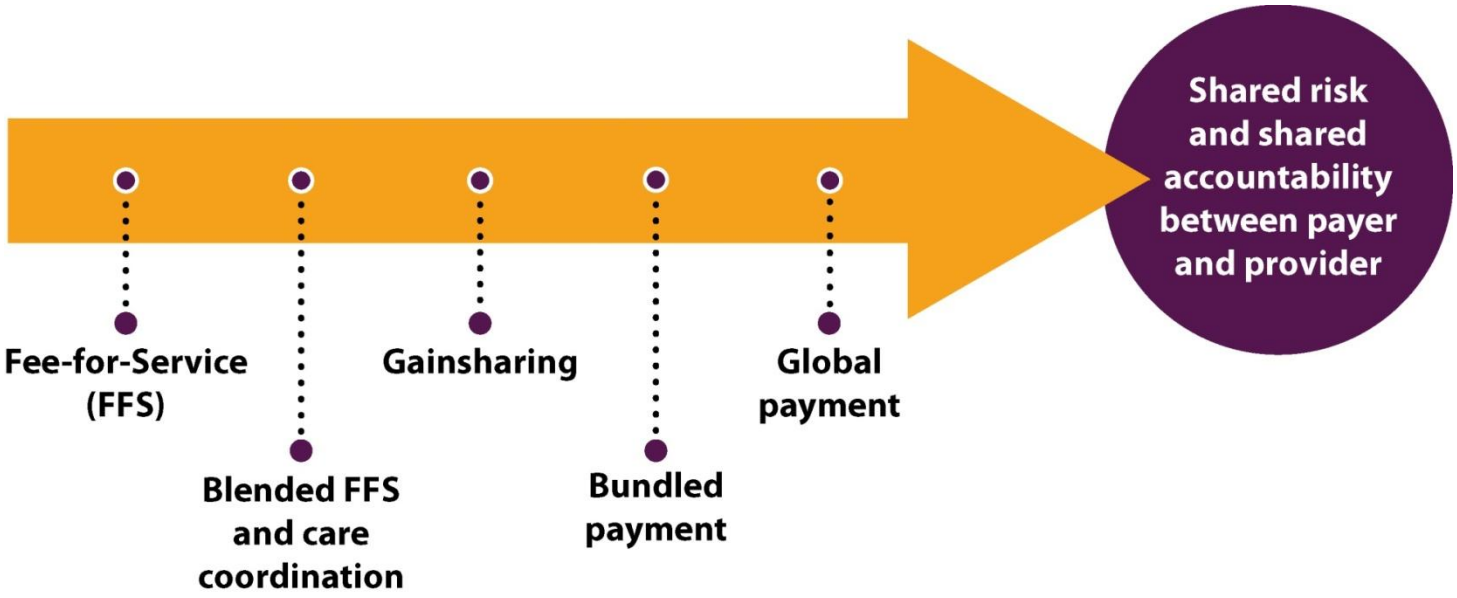
1. Welcome!
2. Supreme Court update
3. SNAC Lab objectives and ACC update
4. Presentation and video
5. Facilitated discussion
6. Next steps
7. Adjourn/Supreme Court Discussion (optional)

SNAC Lab Objectives

- Provide a forum
- Develop a shared body of evidence
- Examine strategies for:
  - Care coordination
  - Measuring patient experience
  - Using data to assess the model

Update: Incremental But Not Insignificant

- Enrollment (April 2012): 125,000 enrollees
- HB12-1281: Pilot project for payment reform proposals



- July 2012: New incentive payment structure

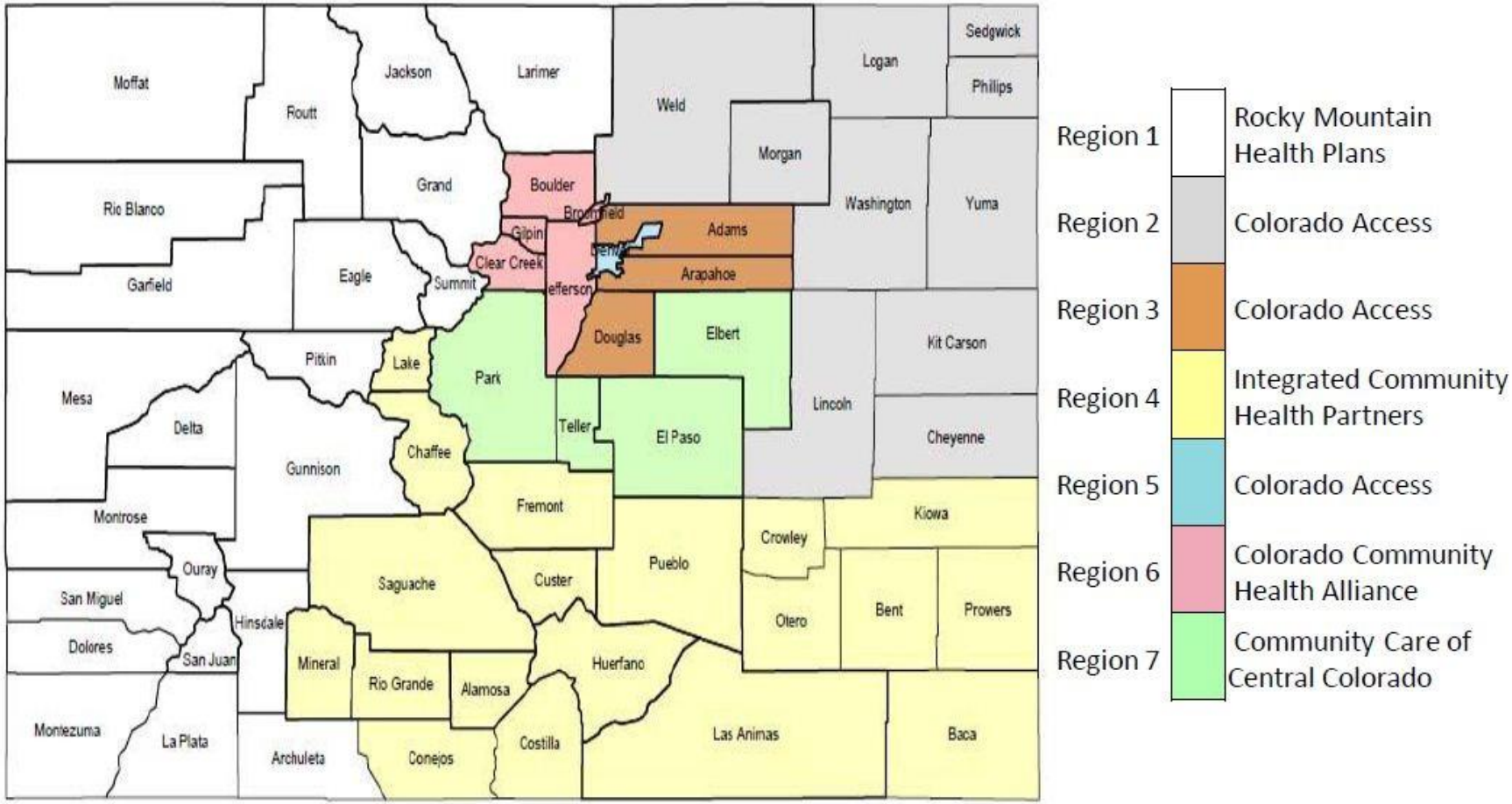
What Tools are in the Toolbox?

Care Coordination In Colorado's Accountable Care Collaborative

June 28, 2012

colorado health INSTITUTE

Colorado's RCCOs



Three Take-Aways

- Evidence on cost effectiveness of care coordination is mixed, though holds promise for Medicaid enrollees
- RCCOs are using three organizational models for the provision of care coordination resources
- Integration is often key to non-medical providers (e.g., oral health providers) participating in the ACC

Defining Care Coordination

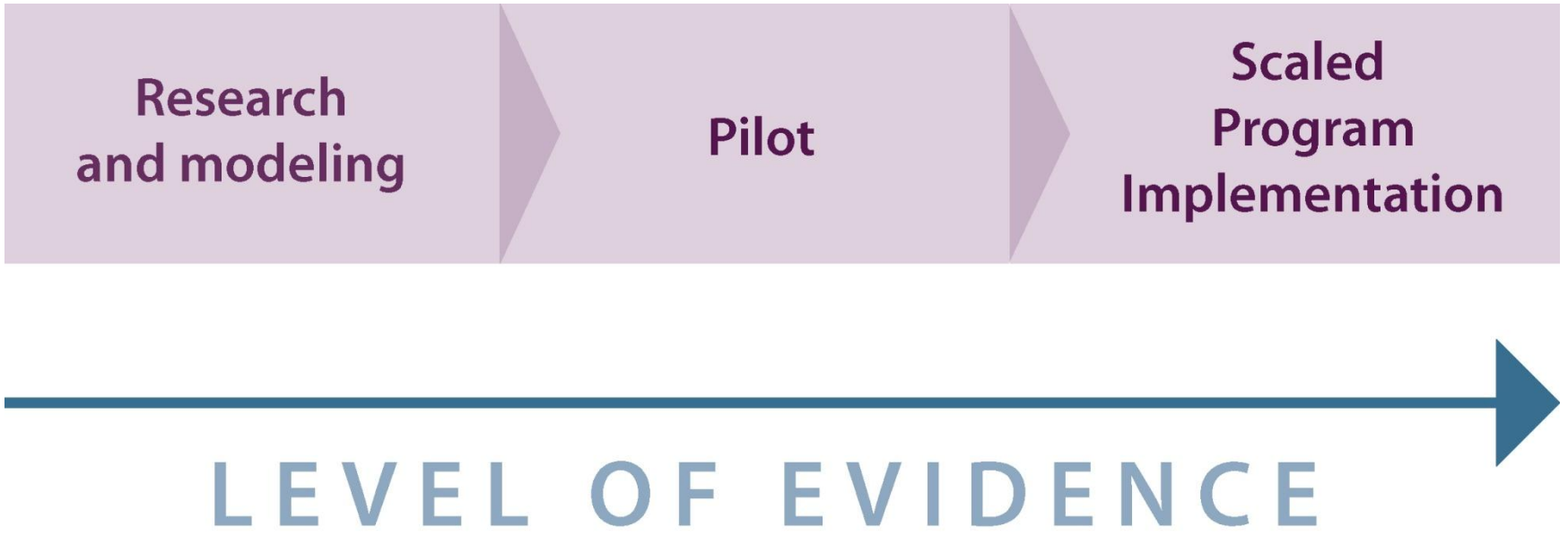
- *An approach to integrating health care and social support services that is:*
  - *Client-centered*
  - *Assessment-based*
  - *Interdisciplinary*
  - *Evidence-based*

- *An individual's **needs and preferences are assessed**, a comprehensive **care plan** is developed, and **services are managed and monitored** by an identified care coordinator*

Adapted from Brown, R. (2009). *The Promise of Care Coordination: Models that Decrease Hospitalizations and Improve Outcomes for Medicare Beneficiaries with Chronic Illness*

Continuum of Evidence:

From Research to Program Implementation



What Does the Evidence Say?

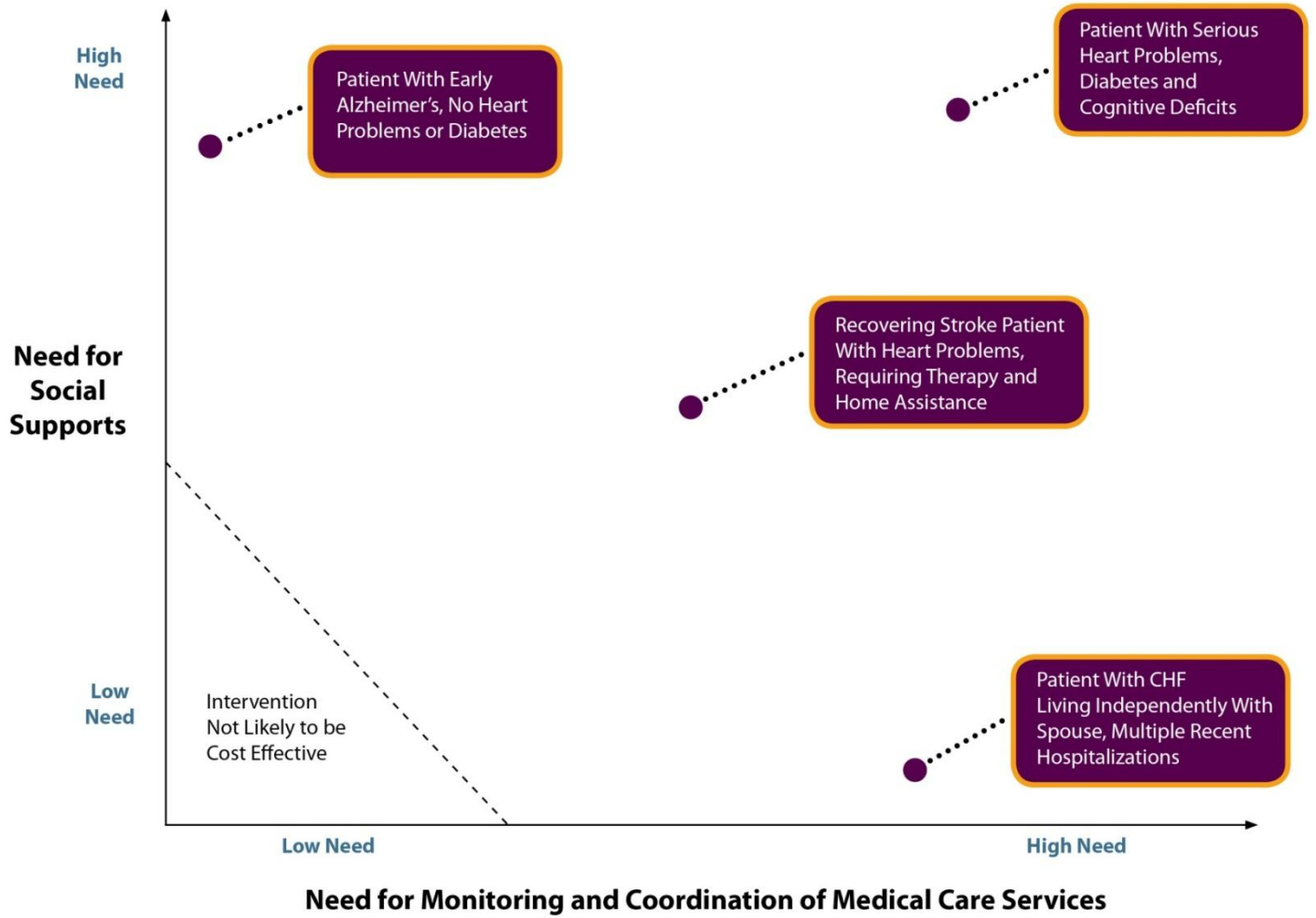
- Accountable care concepts are generally untested, but more and more is being done
- North Carolina program demonstrated promising cost savings results, reduced hospital readmissions
- For care coordination, the results are mixed
- Some improve quality and outcomes but don't decrease costs

What Does the Evidence Say? (Cont.)

- Among the successful approaches (for Medicare beneficiaries):
  - In-person contact
  - Transitional care interventions
  - Self-management education interventions
  - Coordinated care interventions (e.g., targeting)

Which Patients Benefit from Coordinated Care?

Health-Related and Social Support Needs of Beneficiaries with Chronic Illnesses



Adapted from Brown, R. (2009).

Furthering the Discussion

Care Manager Video

What are the Tools that RCCOs are Using?

Evidence Basis

Targeting
Scheduling

Multi-Disciplinary
Teams

Combining
Data Resources

Community-Driven
Approaches

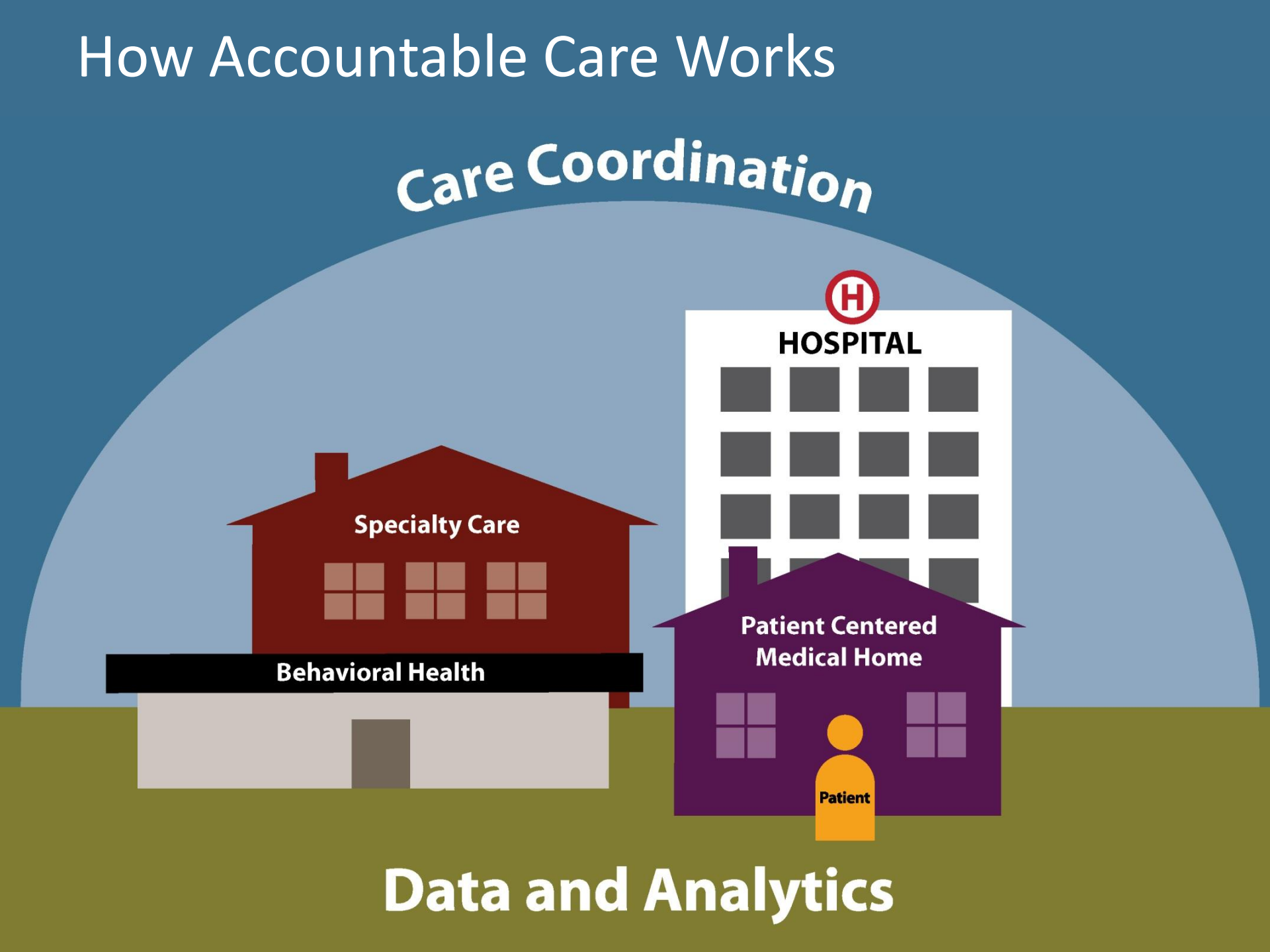
Assessing
Risk Tiers

Contracts and
Relationships

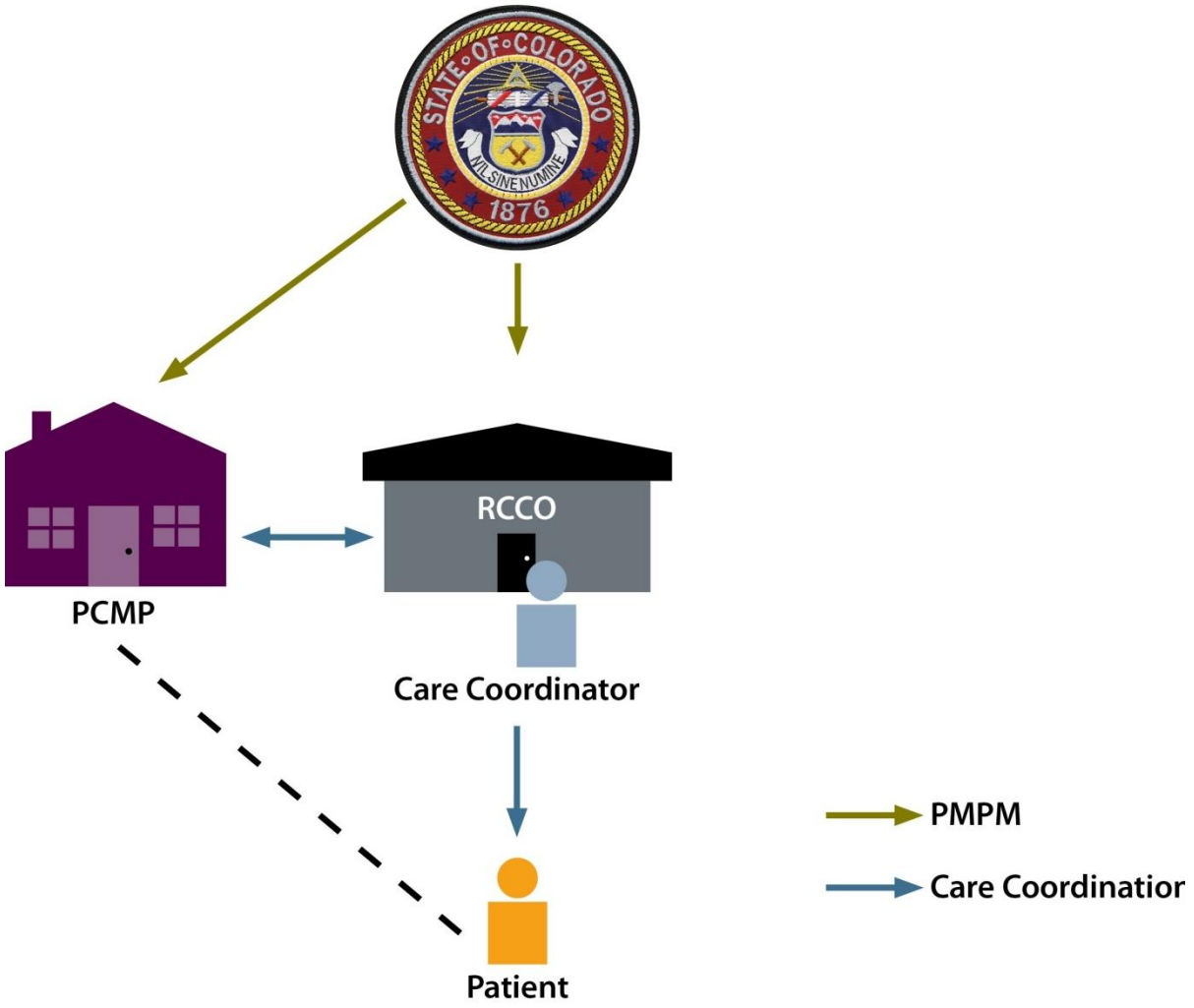
Integration
of Services

Organizational DNA: Care Coordination Arrangements

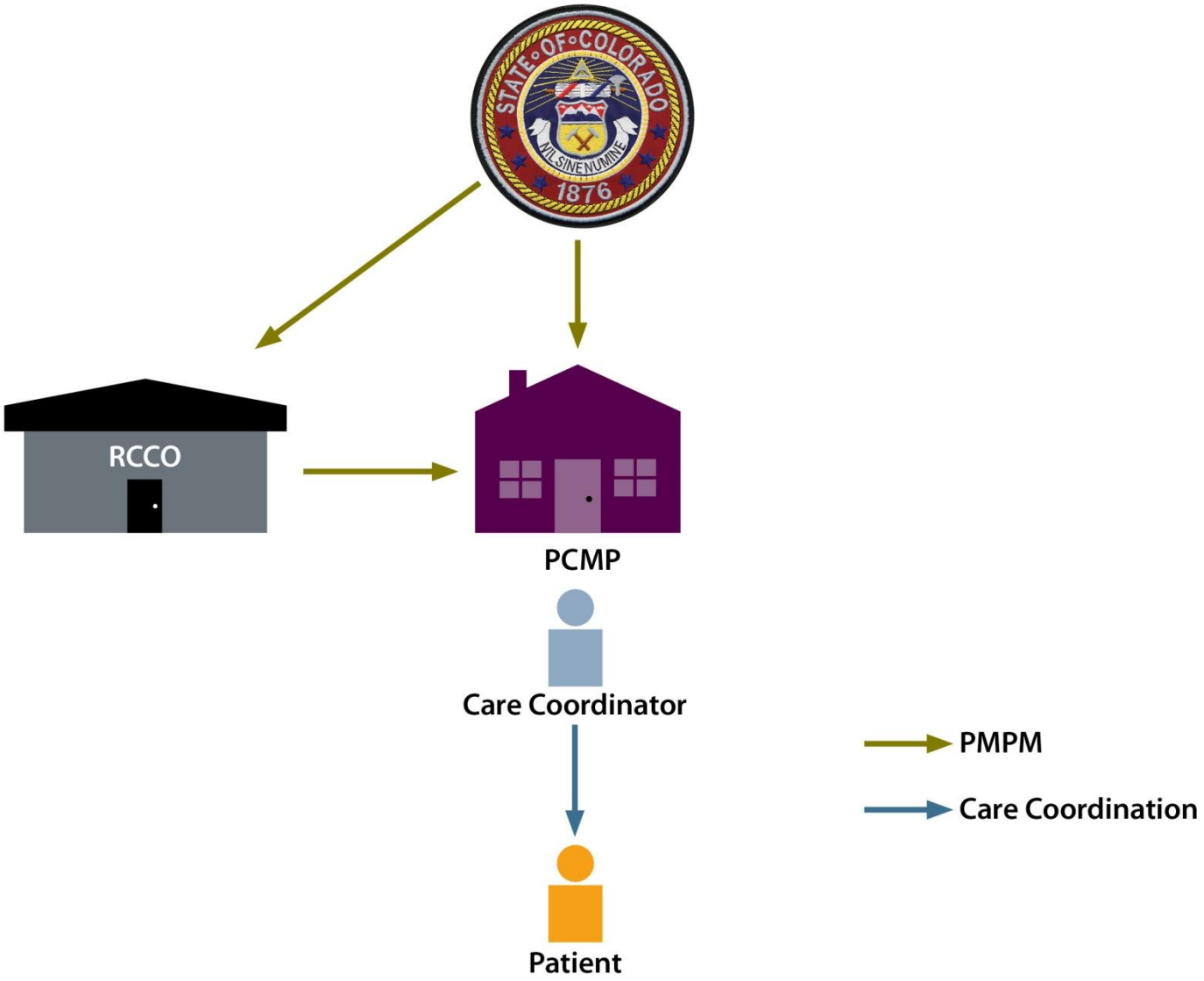
How Accountable Care Works



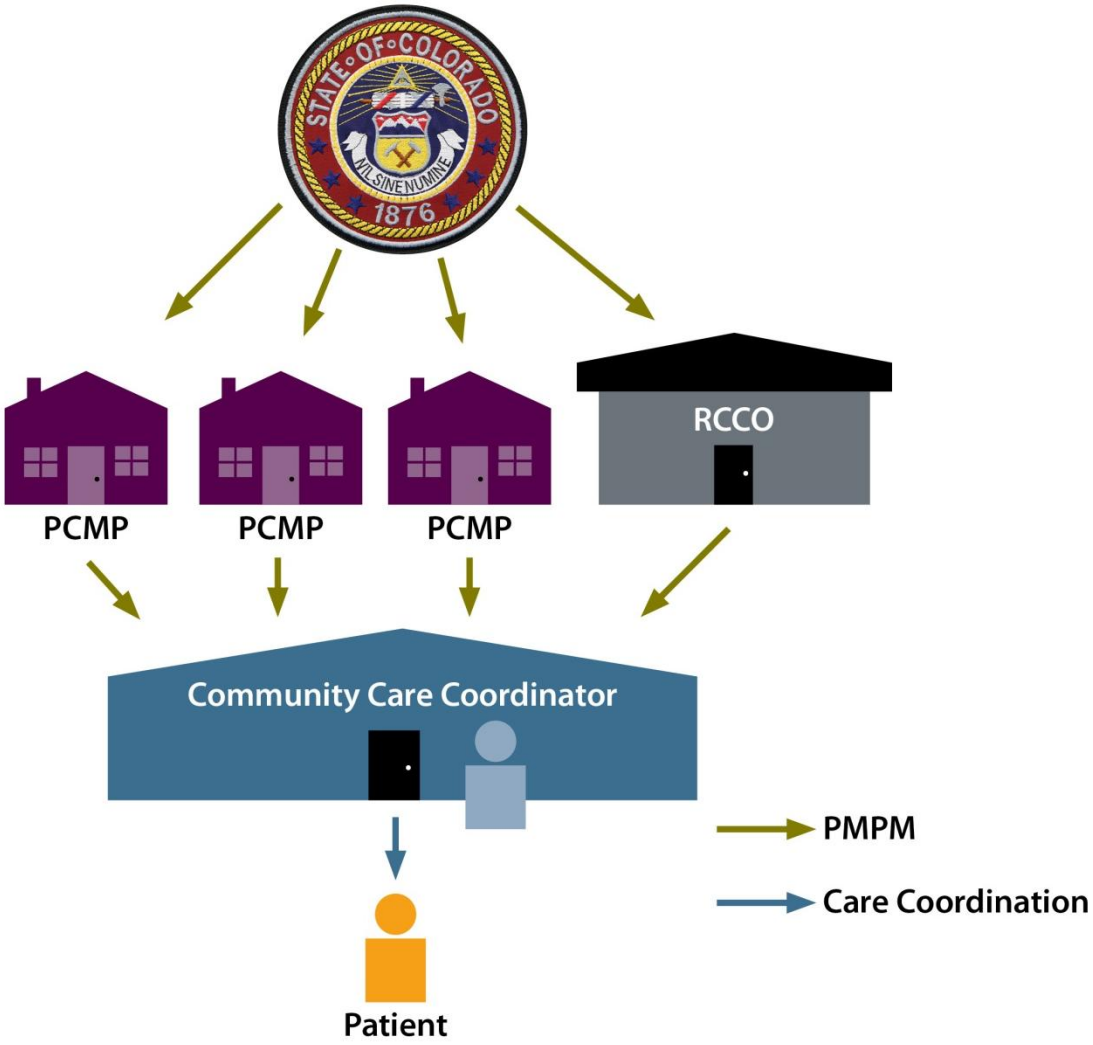
Model #1: RCCO-Based Care Coordination



Model #2: Delegated Care Coordination

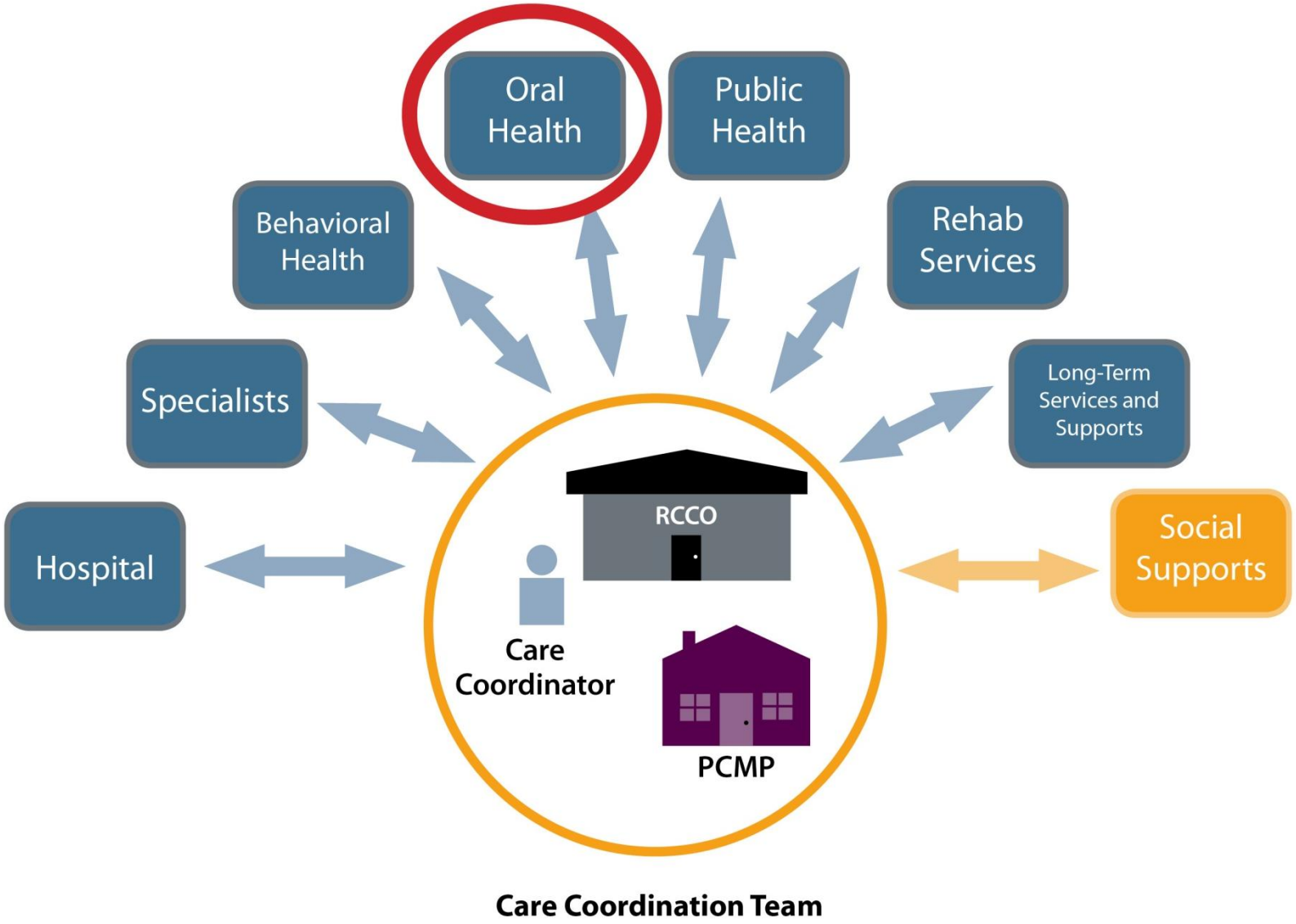


Model #3: Community-Based Care Coordination

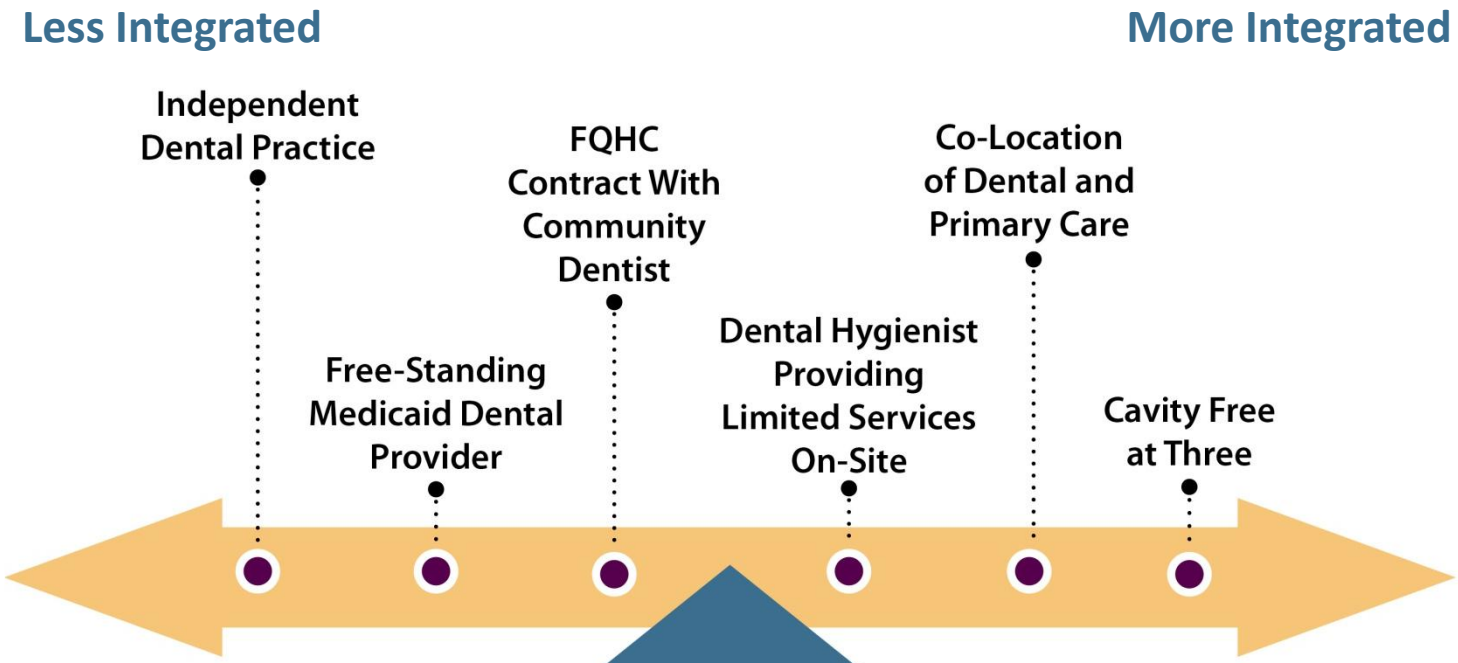


Organizational DNA: Focus on Integration of Oral Health

Coordination of Health Services

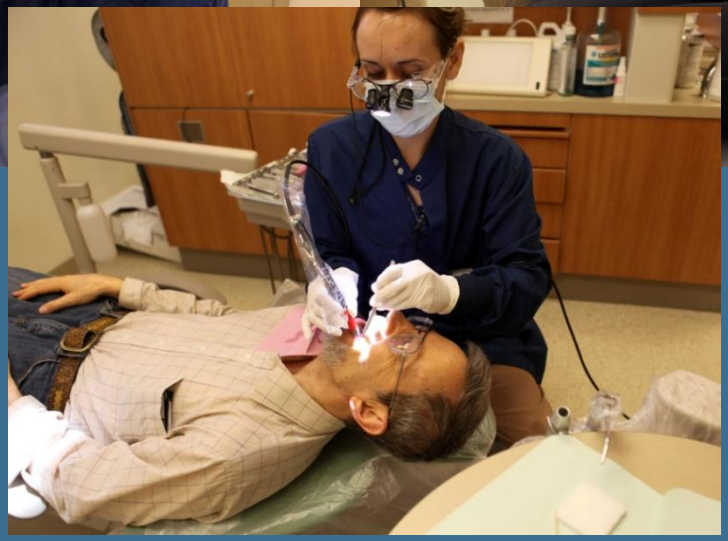


Oral Health: “Specialty care everybody needs”



IMPEDIMENTS

- Lack of Dental Diagnosis Codes
- Equipment/Infrastructure Needs
- Dentists Prefer to Practice Independently
- No Medicaid Adult Dental Benefit
- Integration Works Best With Children



Inner City Health Center, Denver
Photos: Brian Clark

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Notes From the Front Lines: Hearing from You

- What care coordination arrangements exist in your communities?
- What are the optimal conditions for care coordination to be beneficial?
- What tools have been successful? What are the challenges to effectively managing the care of vulnerable populations?
- In what ways can oral health be integrated into the ACC?
- Impacts on the health care safety net?

Save the Dates! Upcoming SNAC Labs

Sept. 27: The Patient/Consumer Experience

Jan. 10, 2013: The Data Story

All SNAC Labs are from 12:00 – 2:00 pm
Materials are posted at
http://www.coloradohealthinstitute.org/key-issues/category/safety-net-1

Payment Reform under Accountable Care