

Colorado's LTSS Puzzle

Piecing Together the System

November 13, 2012

Aging and Disability Summit



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What is CHI

CHI is a trusted and leading source of credible health information for Colorado leaders. Our insight is used to:

- Inform policy
- Contribute to effective implementation
- Support state efforts to improve health



Roadmap for Today's Session

- LTSS Puzzle
 - Eligibility and enrollment
- Recommendations from the field
- Minnesota example
 - Innovative ideas
- Mapping exercise

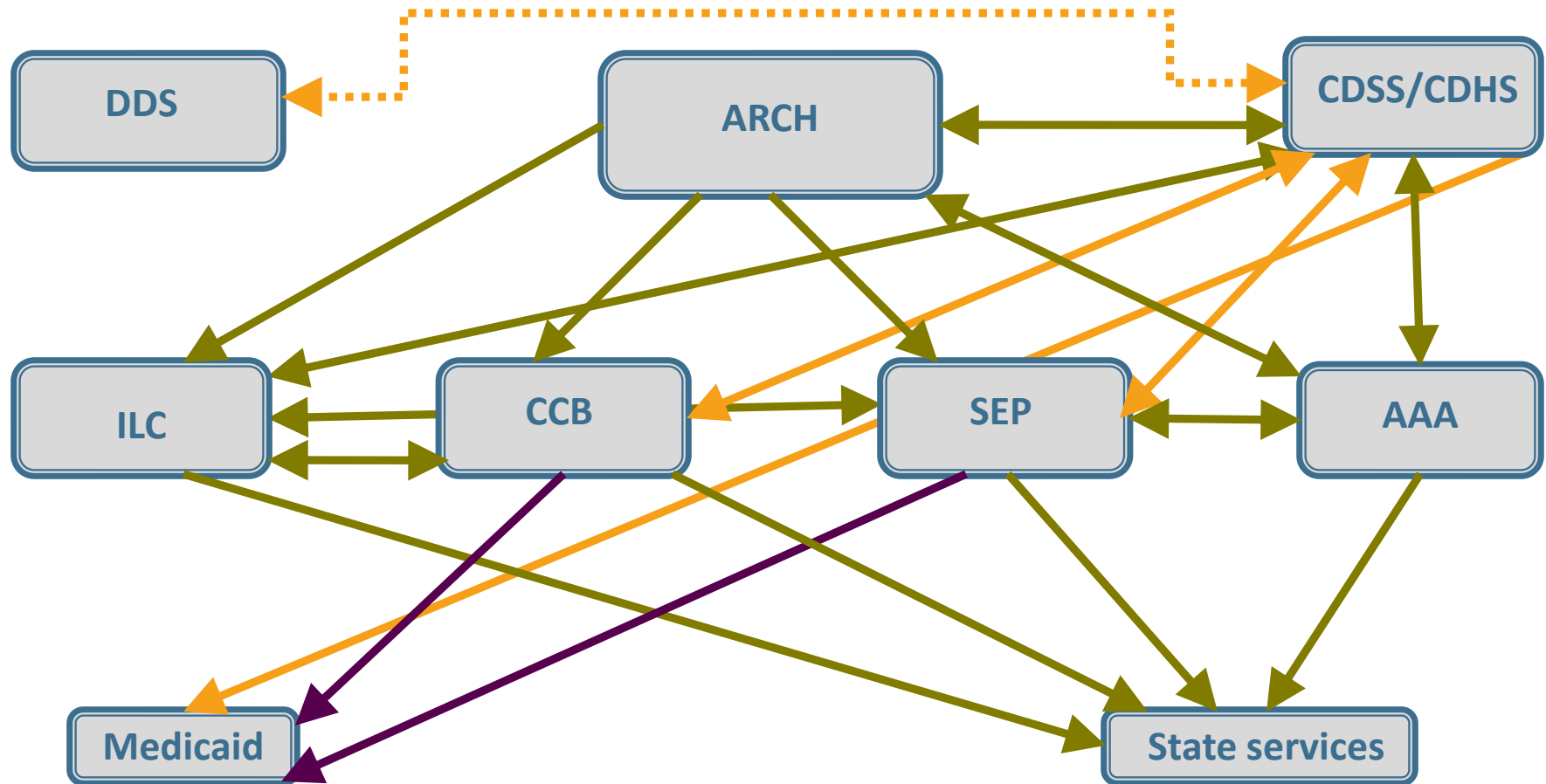


Limitations

- Not final, work in progress
- Broad overview of LTSS eligibility and enrollment system
- Regional variation



Colorado's LTSS Puzzle



Information and Referral



Financial Eligibility



Disability Eligibility



Functional Eligibility



Sticking Points in the System

- Case management
 - Caseload size
 - Conflict of interest
- Assessment tool
 - Not tied to care plans
- Data systems
 - Multiple entry points using different systems
- Wait times



Recommendations from the Field

- Streamlined access
- Conflict-free case management
- Assessment tool
 - Person-centered care planning
- Integrated data system
- Presumptive eligibility?



Minnesota Example

- Comprehensive system
 - Counties assess eligibility and provide case management
 - Services provided through MCOs
- New system
 - MnCHOICES, web-based tool to assess financial and functional eligibility
 - Complete a support plan, and then look at funding sources – reversing the current process



Breakout Session

- What are guiding principles
- What type of organization provides:
 - Financial eligibility
 - Functional eligibility
 - Case management/care planning
 - Service delivery
- Map ideal system
- How do we measure success





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